Honeywell

720P&D1

IR Vari-Focal Bullet Camera

User's Manual

Document 800-14747 Rev. A

Owner's Record

The model and serial numbers are located at the bottom of device. Record these numbers in the spaces provided below. Refer to these numbers whenever you call upon your dealer regarding this product.

Model No. _____

Serial No. _____

WARNING

To prevent fire or shock hazard, do not expose the unit to rain or moisture.

For AC Adaptor to avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For Customers in the U.S.A

This equipment has been tested and found to comply with the limits for a digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna.

– Increase the separation between the equipment and receiver.

– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

– Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

The shielded interface cable recommended in this manual must be used with this equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules.

Declaration of Conformity

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation

IMPORTANT NOTE: To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.

NOTICE TO USERS

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We reserve the right to make any modification to this manual or the information contained herein at any time without notice. The software described herein may also be governed by the terms of a separate user license agreement.

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1. Overview

The user's guide explains how to operate this camera from a computer. User should read this manual completely and carefully before you operate the device.

Introduction

This camera is an inexpensive and fully scalable surveillance device. Because the Network Cameras can be plugged into your existing local area network (LAN), you will potentially save thousands of dollars from unnecessary cabling.

The device is accessible via the LAN or Internet connection. Connect your device directly to a local area network or xDSL modem, and with web browser you get instant, on demand video streams. Within minutes you can set up the device to capture a video sequence to a PC. The live video can be uploaded to a website for the world to see.

Features

Sony Exmor™ image sensor

720P : 720p / 1.3 Mega mode ; SVGA/D1 : 800x600 / D1 mode

720P : 60fps in all resolutions ; SVGA/D1: 30fps in all resolution

ONVIF compliant

Camera tampering and audio detection

Gigabit 1000Base-T Ethernet

Weather-proof enclosure

24pcs IR LED, over 20m IR distance

Day and night function with ICR

Easy installation with setup wizard (IP Wizard II)

Overview

UPnP device discovery and NAT router transversal for easy installation

Dynamic IP Service, DIPS®, to search your IP camera from Internet easily

H.264, MPEG4 and MJPEG triple compression simultaneously

12-profile encoder simultaneously

UDP / TCP / HTTP / HTTPS protocols selectable

Event and Continuous recording to SD card or SAMBA server

External microphone input

Audio line out

Two-way audio

Composited video out

Intelligent motion detection up to 10 zones

Voice alerting while event triggered

Privacy masks

3D noise reduction to improve picture quality at low lux.

Digital WDR to provide clear images even under back light circumstances

Image transmission using an FTP or e-mail for event

Digital sensor input and alarm output

RS485 interface for P/T scanner control

Multi-channel control software for surveillance application

IEEE 802.3af PoE support (for IP camera and IR LED board only)

Minimum System Requirements

Microsoft Internet Explorer 8.0 or later

Microsoft Media Player 11.0 or later (to playback recorded file)

VGA Monitor resolution 1280 x 1024 or higher

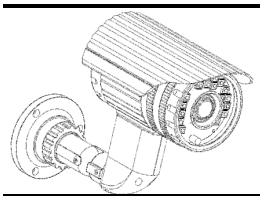
Intel Core 2 Duo E8600(3.33GHz) or faster

Memory Size: 2GB or more

Windows XP, Vista, 7

2. Package Contents

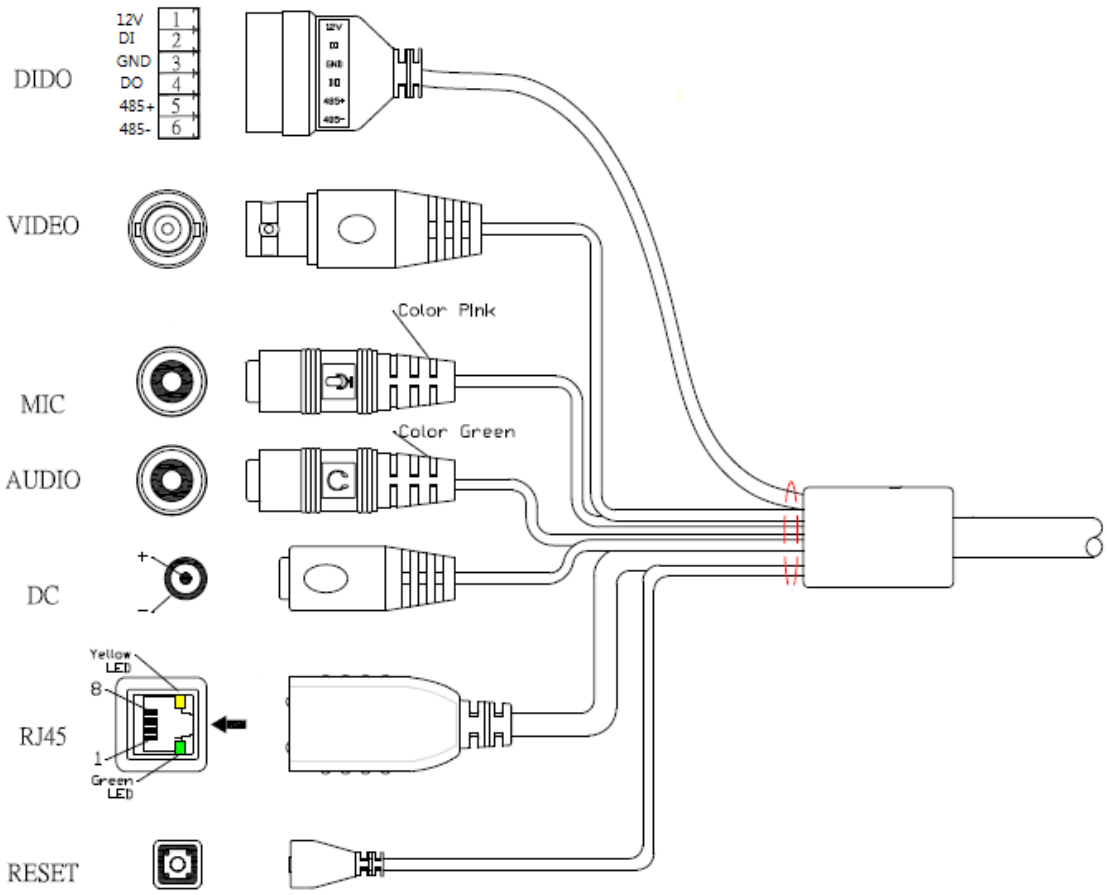
User can find the following items in the package:

Item	Descriptions
	**1. IR Network Camera** is the main element of the product.
	2. Switching Power Supply Convert AC/DC 24V to DC 12V for camera
	3. User's Manual CD provides installation software, application program, important information and instructions for operating the Network Camera.

If any of the above items are missing, please contact your dealer immediately.

Note: Using a power supply with a different voltage than the one included with the Network Camera will cause damage and void the warranty for this product.

3. Connections



1. RJ45 LAN socket: Connect to PC or Hub/Switch.

It's for connections to 10Base-T Ethernet, 100Base-TX, or 1000Base-TX Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 or better cable to connect the Network Camera to an Ethernet network switch or hub.

In the LAN socket, there are two LEDs embedded:

LAN LED (green color)

This LED will be flashing while network accessing via Ethernet.

Power LED (orange color)

This LED is used to indicate whether DC power is on or not.

2. RS-485: Connect to a local keyboard controller.

DI/ DO: Connect to sensor in and alarm out devices

Cable for I/O connectors:

Name	Number	Function
12VDC	1	DC 12V (50mA maximum)
DI	2	Digital signal input
GND	3	GND
DO	4	Digital signal output
485+	5	RS485 data +
485-	6	RS485 data -

3. Factory Default Reset

This button is used to restore the all factory default settings. Sometimes restarting the device will make the system back to a normal state. However, if the system still got problems after restart, user can restore the factory default settings and install it again.

Restore the device:

While the Camera is ready and then press the button down continuously.

Hold the button at least 5 seconds and release it. Then the device has been restored to default settings and reboot again.

Note: Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.

4. DC-in Jack

The input power is 12VDC. **Note** that supply the power to the Network Camera with the power adapter included in package.

5. MIC in (audio in)

Connect a microphone to the network camera.

6. Line out (audio out)

Connect a loud speaker to the network camera. This function is for voice alerting and two-way audio.

7. Video out (BNC connector)

Connections

The Network Camera also provides composite video output. The video output function is only for easy installation to check view angle and focus. The output is not a Mega-pixel resolution. Furthermore, the video output is off by default. To turn on video, please refer to Setting\Camera\Picture chapter.

4. Hardware Installation

1. **Fix IR camera to desired location with stand**

2. **Plug-in Ethernet Cable into LAN port**

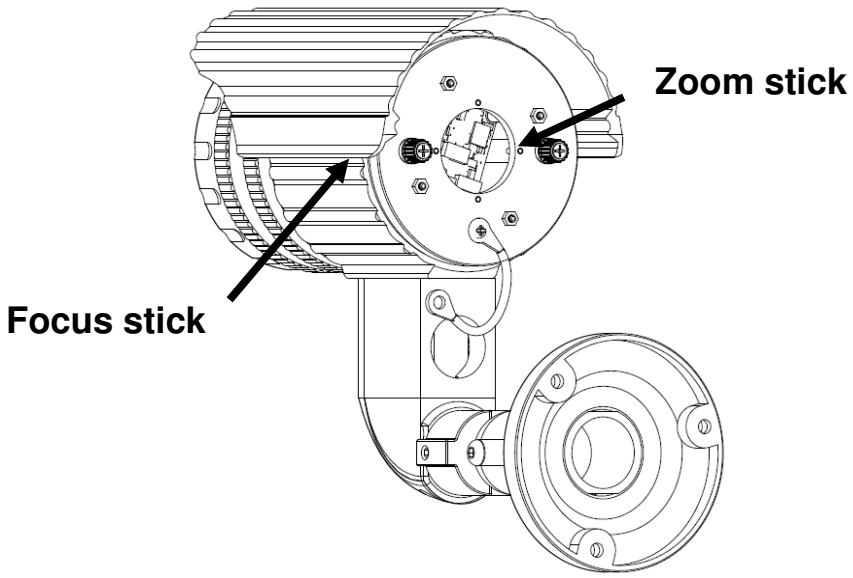
Connect an Ethernet cable to the RJ45 connector.

3. **Connect RS485 D+ and D- (if you need to control PT scanner)**

4. **Connect the attached power adapter to camera and plug-in this adapter into power outlet, if not powering by PoE**

5. **Done**

5. How to Adjust Zoom/Focus of Lens



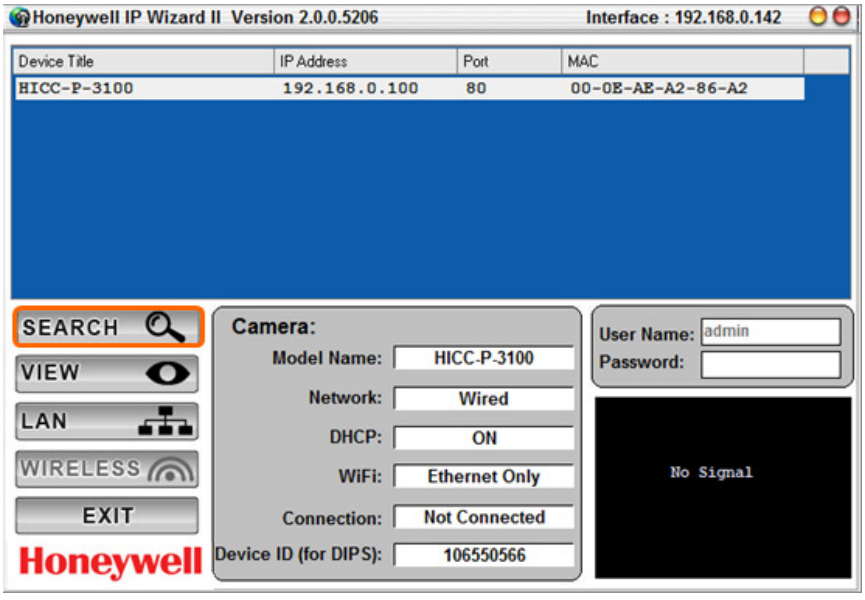
1. Open the back cover of the camera
2. Adjust zoom stick first
3. Adjust focus stick to get clear image
4. Close the back cover of the camera tightly. Otherwise, the camera may fail to waterproof.

6. Preparation

Search and Set up by IP Wizard

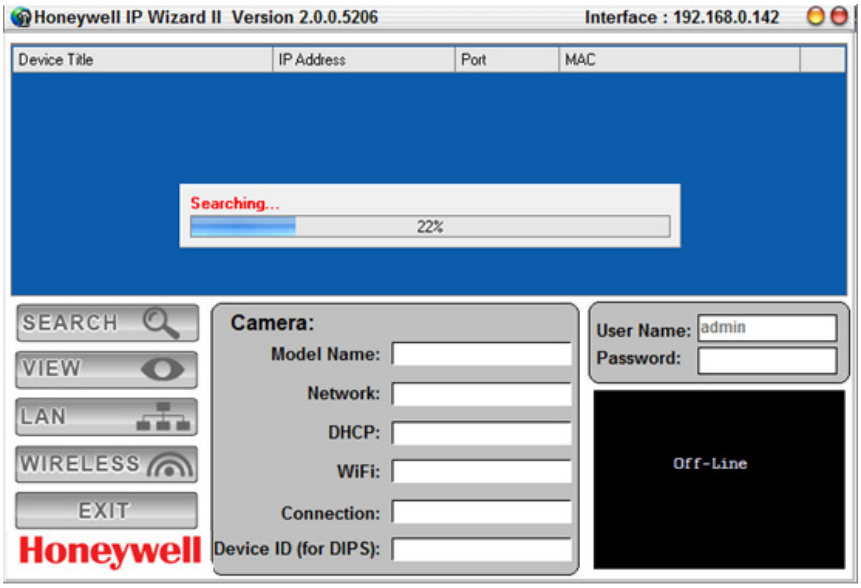
Once you installed the Camera on a LAN environment, you have two easy ways to search your Cameras by IP Wizard II or UPnP™ discovery. Here is the way to execute IP Wizard II to discover Camera's IP address and set up related parameter in a Camera.

Search



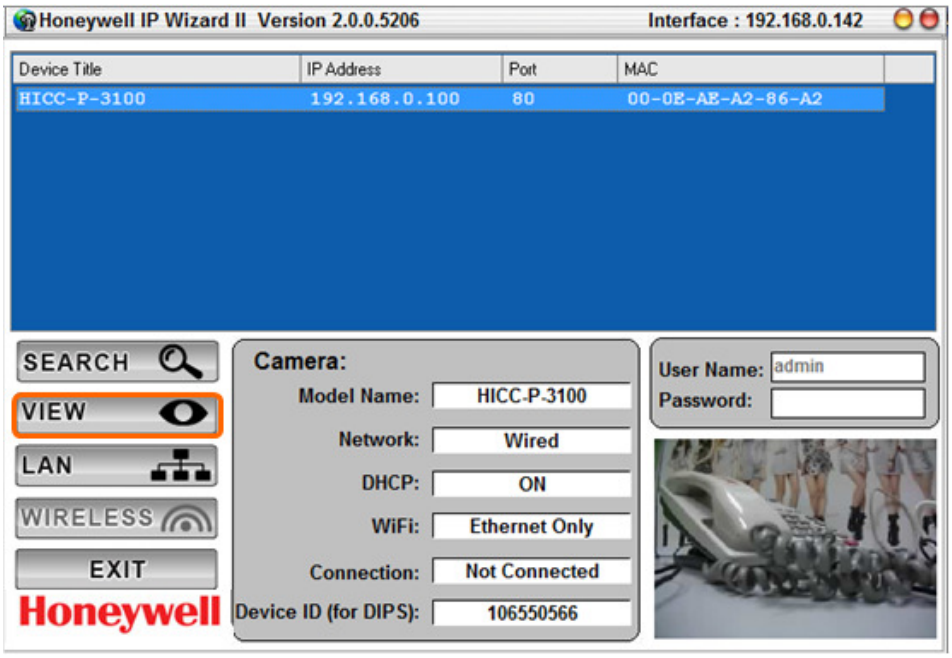
When launch the IPWizard II, a searching window will pop up. IPWizard II is starting to search Network Cameras on the LAN. The existed devices will be listed as below.

Preparation



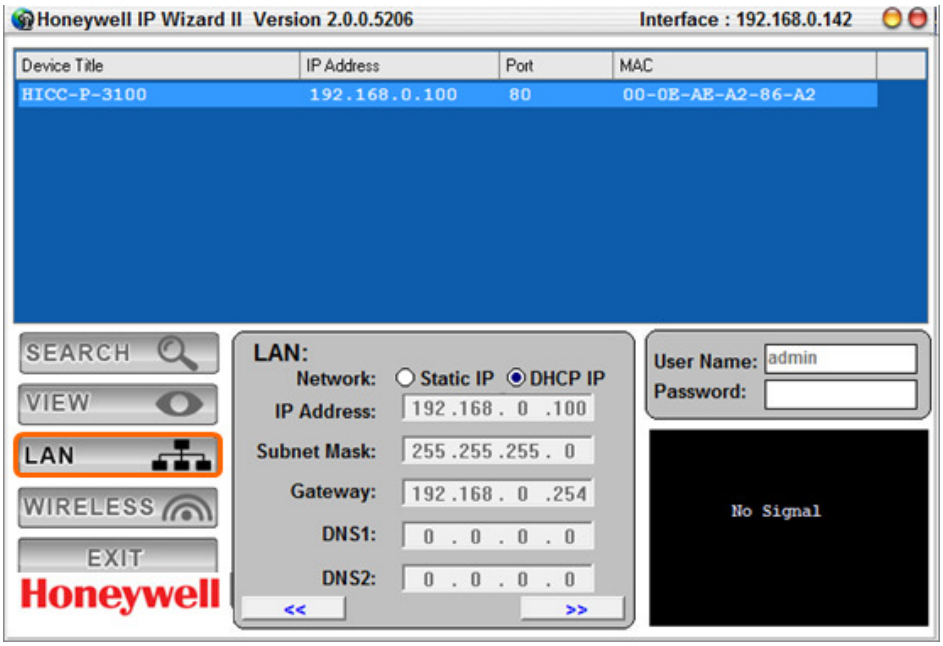
View

If IPWizard II finds network devices, **View** button will be available. Please select the device you want to view and click the **View** button. Then you could see the video from camera directly. Furthermore you could double click the left button of mouse to link to the network device by web browser.

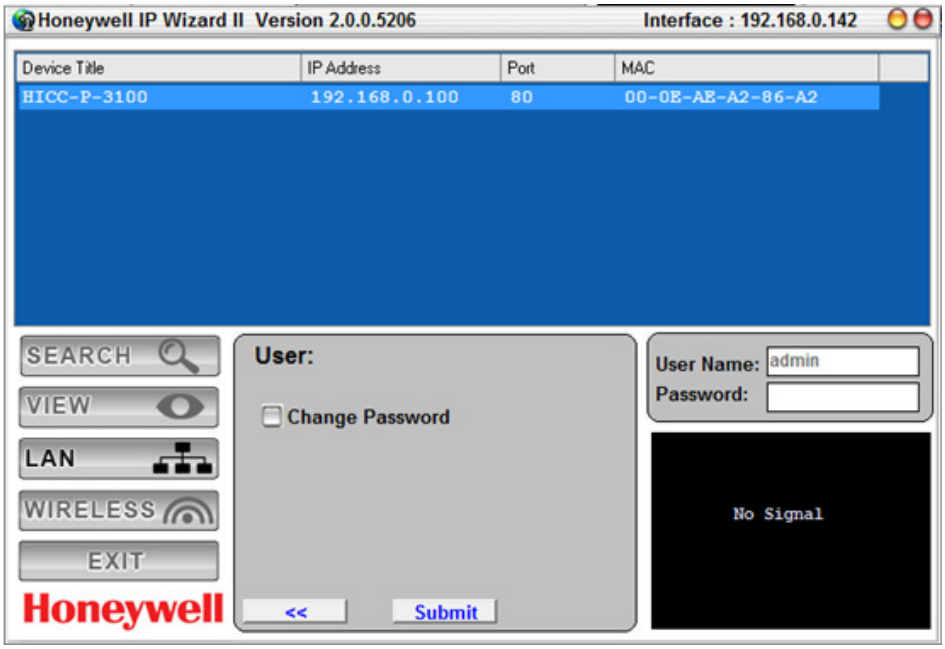


LAN

In case you want to change the IP related parameters of wired interface, please select the device you want to configure and click the **LAN** button. Relative settings will be carried out as below.

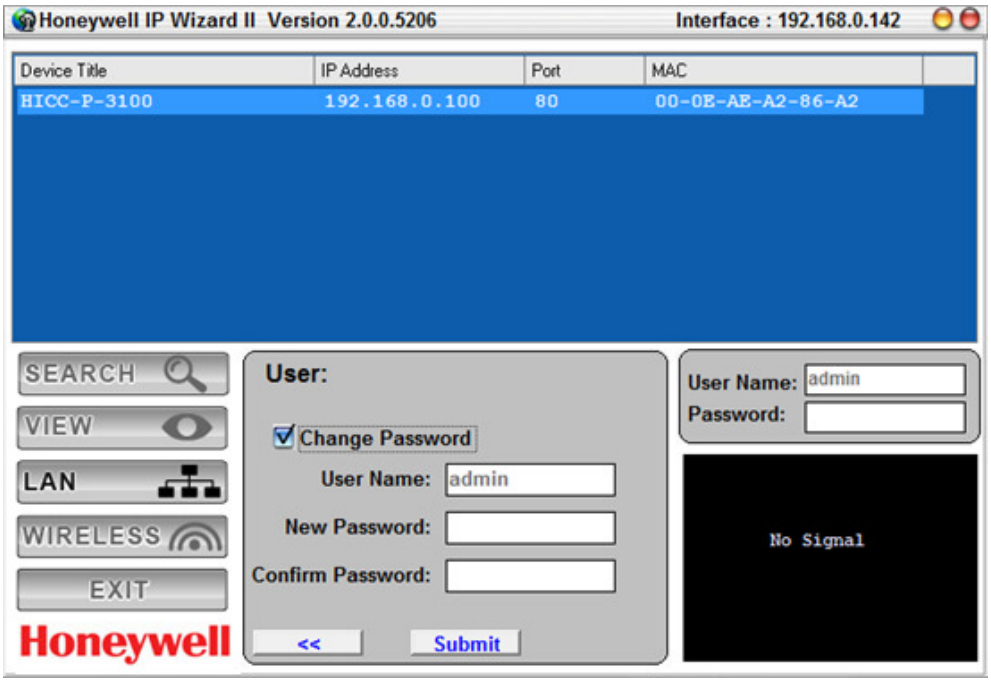


You could modify the relative settings of the selected device. Click "<<" button will quit the LAN setting procedure and click ">>" button will move to next page as below.



In case, you do not want to change username and/or password, then just click "**Submit**" button to perform your setting accordingly. Click "<<" button will go back to previous page.

If you like to change username and/or password of the device, just click the check button. Then, the related fields will show up as below.



After keying in new username and password, click "**Submit**" button to perform your setting accordingly. Click "**<<**" button will go back to previous page.

Wireless

This model does not support wireless function. Therefore, IP Wizard II disables this function automatically.

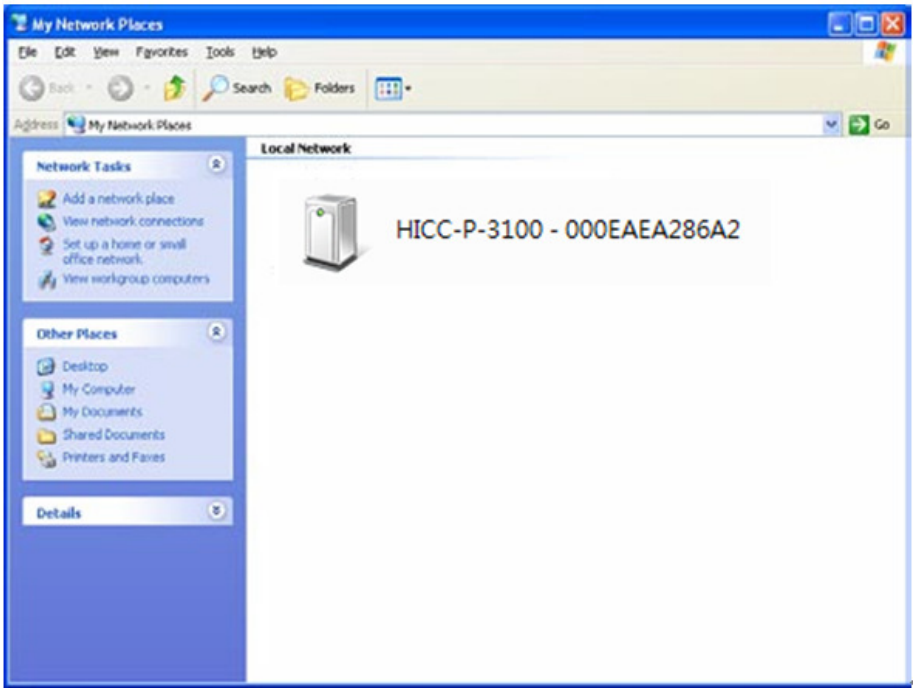
UPnP of Windows® XP, Vista or 7

UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows XP, Vista or 7, of your PC is UPnP enabled, the Network Camera will be very easy to be found.

Please make sure to enable UPnP settings first if your operating system of PC is running Windows XP.

Note: Windows 2000 does not support UPnP feature.

To discover your device, go to your Desktop and click **My Network Places**.



Click the targeted **Device.** Then Internet Explorer will connect to this Network Camera automatically.

Install the Device behind a NAT Router

Once installed, the device is accessible on your LAN. To access the device from the Internet you must configure your broadband router to allow incoming data traffic to the device. If the device is installed on the LAN with a router, then it may get a dynamic IP address from the DHCP server. However, if the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP, also the port forwarding or Virtual Server function of router needs to be setup.

However, if your NAT router supports UPnP feature, it can be very easy to achieve NAT traversal automatically. To do this, enable the NAT-traversal feature, which will attempt to automatically configure the router to allow access to the camera.

Installing the device with an UPnP router on your network is an easy 3–step procedure:

1. Enable UPnP option of your NAT router

To use UPnP IGD function (NAT traversal), you need to make sure the UPnP function is enabled in your router. Most new home routers should support this function. Some of routers are default enable and others are not. Please check user's manual of your NAT router for detail.

2. Enable UPnP NAT traversal option of the Network Camera

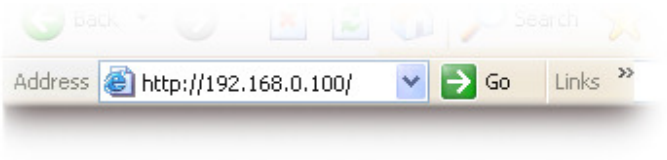
Refer to **Setting ➔ Network ➔ UPnP** page for detail NAT traversal setting. Note that this option is default enabled.

3. Access your Network Camera by DIPS

Refer to **Setting ➔ System ➔ System** page for detail DIPS information.

Access the device from the Internet Explorer for the first time

1. If it's the first you want to access your Network Camera by Windows PC, it would strongly recommend you to use Internet Explorer as default browser as possible. Start the web browser on the computer and type the IP address of the Camera you want to monitor as below:



The Login Window of the Camera is prompted:

2. Type in your login name and password under "USERNAME" and "PASSWORD" textbox.

For the first time use (default value), input the

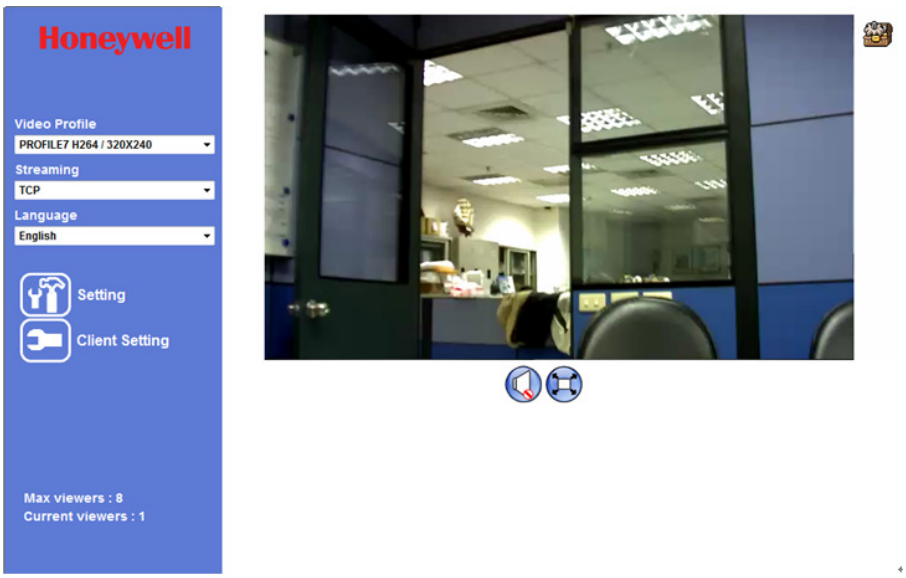
User Name: **admin**

Password: **admin**

That's, type in "**admin"** on the "USERNAME" as a default name and type in "**admin**" on the PASSWORD textbox. Click "OK" button to start the main menu.

3. According your browser's security setting, the IE Web Page may prompt the "Security Warning" window. If so, select "Yes" to install and run the ActiveX control into your PC. Otherwise, the system will load the ActiveX silently.

4. After the ActiveX control was installed and ran, the first image will be displayed.



Logging in as an Viewer

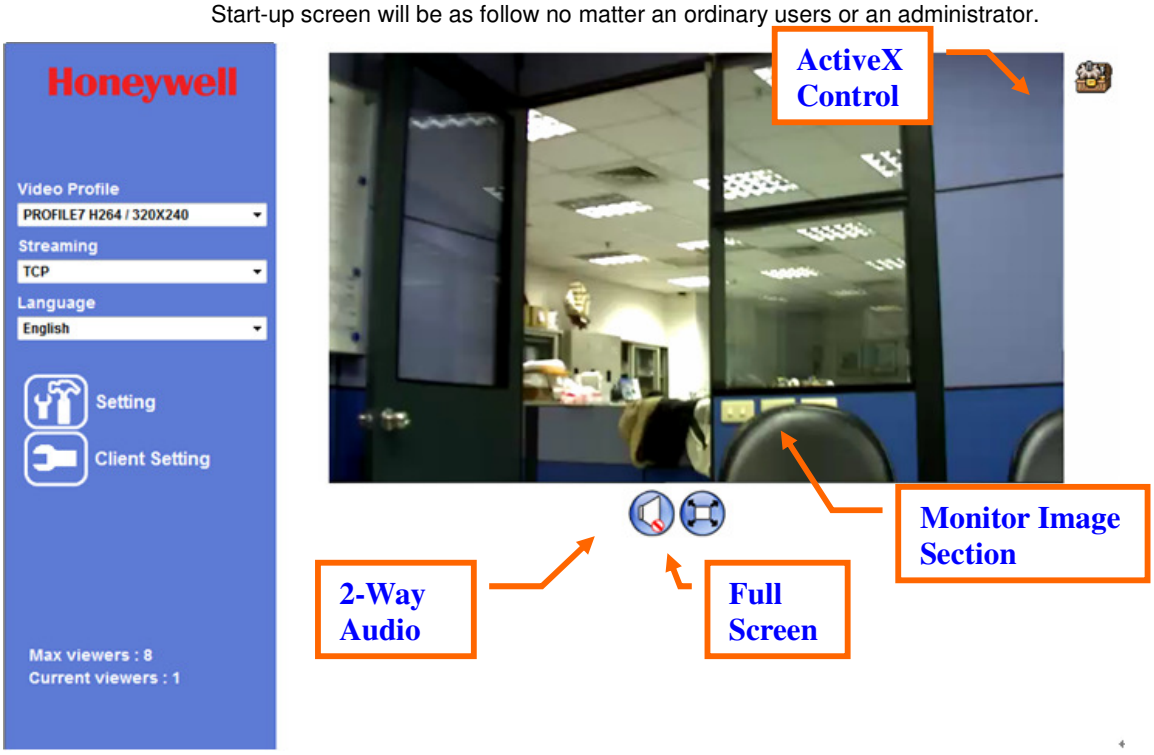
If you log in the Camera as an ordinary User, "Setting" function will be not accessible.

Logging in as an Administrator

If you log in the Camera as the Administrator, you can perform all the settings provided by the device.

7. Operating the Network Camera

Start-up screen will be as follow no matter an ordinary users or an administrator.



Monitor Image Section

The image shot by the device is shown here. The date and time are displayed at the top of the window if Text Overlay enabled.

Video Profile

The device supports multi-profile function for H.264, MEPG4 and MJPEG simultaneously. User can chose the proper and/or preferred profile which is listed here.

Streaming Protocol

User can select proper streaming protocol according to networking environment.

Language

The device could provide multiple languages to meet customer's requirement.

2-Way Audio

The device supports 2-way audio function. User can chose to enable or disable this function by toggling the icon below.

: Disable audio uploading function.

: Enable audio uploading function.

Full Screen

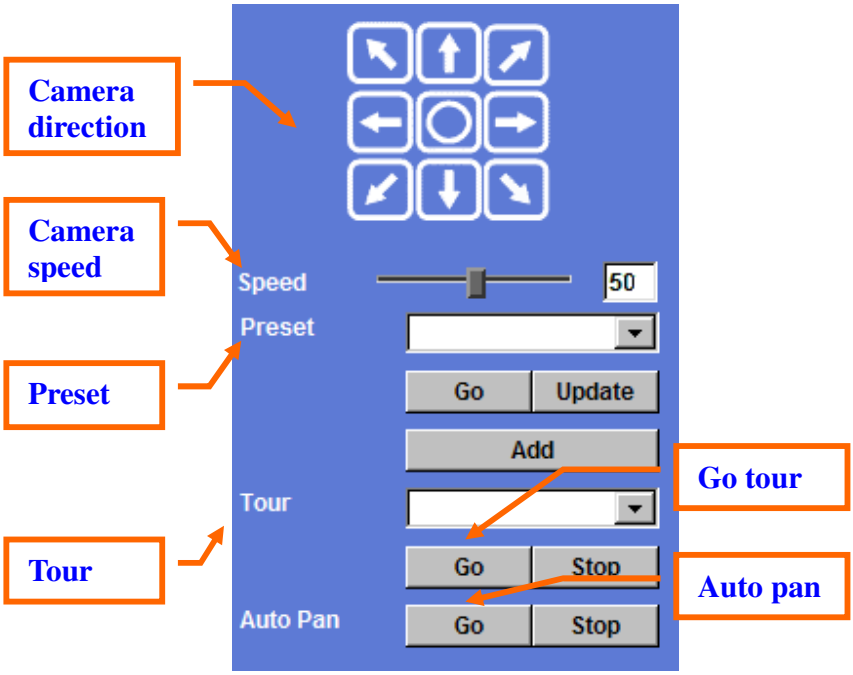
Enlarge video to full screen display.

: Enlarge video to full screen display. Press "ESC" key to disable this function.

PTZ Control

Note that this function is enabled by “camera protocol” been set first.

Click to display the following control panel:



Camera direction:

Control camera up/down/left/right and home position.

Camera speed:

Choose the speed of Pan and Tilt.

Preset:

Add/Update the preset positions or go to one of these positions.

Tour:

Select one of the camera tours. Camera tour is comprised by series of preset locations.

Go tour:

Execute the selected camera tour.

Auto Pan:

Execute the auto pan of camera. While auto pan is running, the camera will swing the camera automatically. Note that the speed of auto pan is fixed and can not be adjustable.

ActiveX Control

The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

On the ActiveX control icon, click the Left Mouse Button, then a menu pop-up. This menu provides features that are unique to the ActiveX control. These features include:

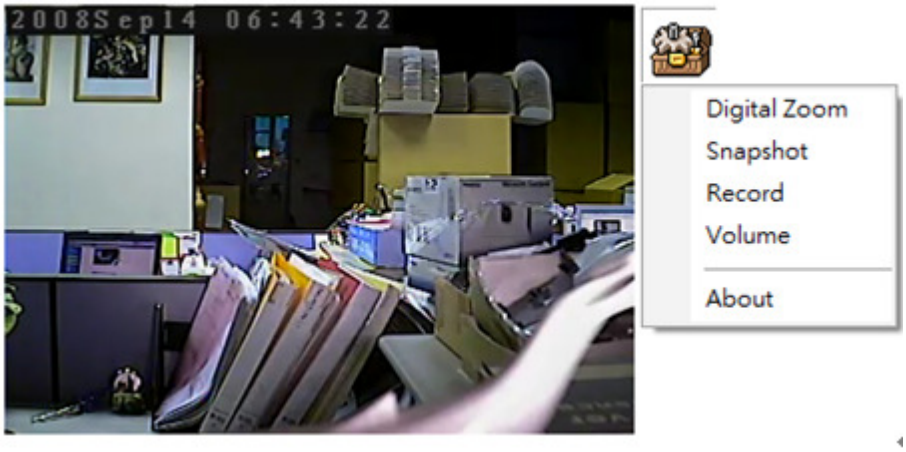
• “Digital Zoom”,

• “Snapshot”,

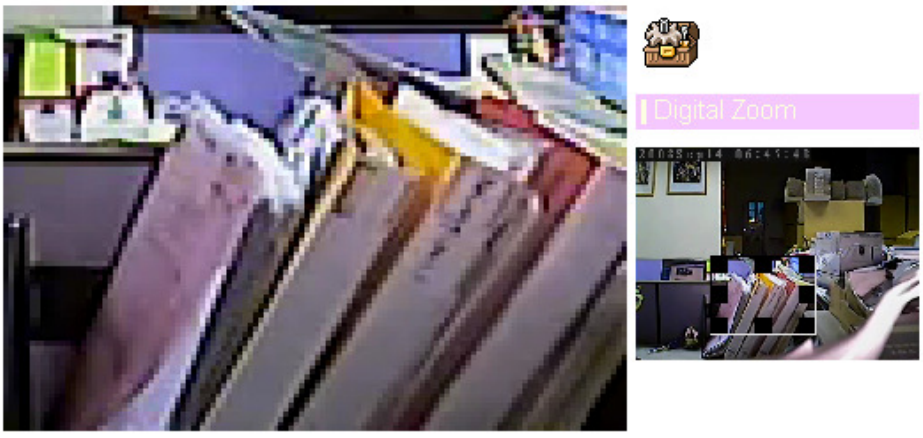
• “Record”,

• “Volume”,

• “About”

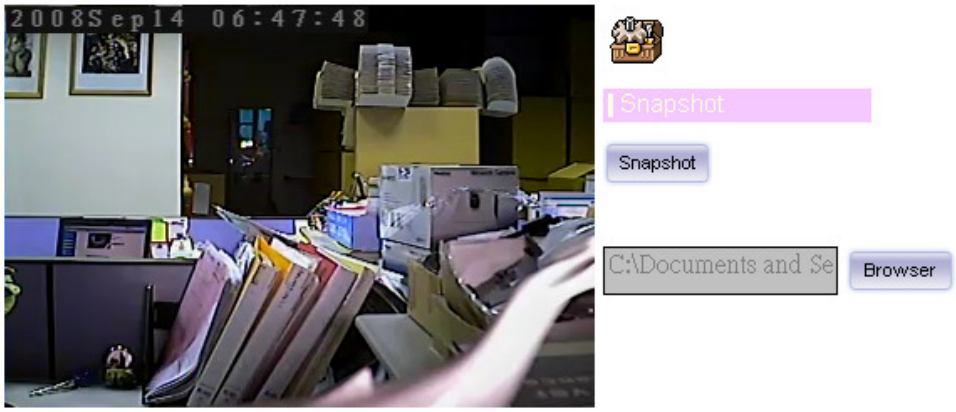


Digital Zoom



Click **Digital Zoom** to active this function as above. User can drag or scale the box over the video to adjust zoom ratio and position.

Snapshot



Click **Snapshot** to activate this function. Press **Snapshot** button to take a picture. The image file is saved as JPEG format into your local PC. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

If you like to retrieve the saved image, select the file to display the saved image by using any one of graph editing tools.

Record

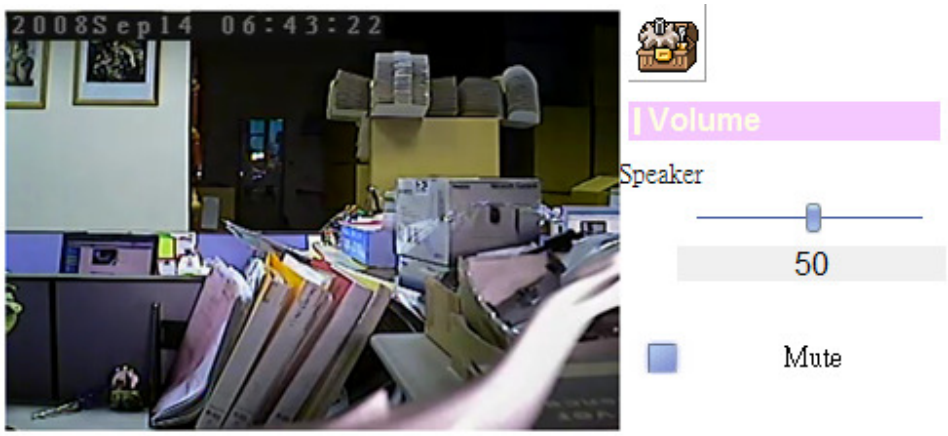
Click **Record** to activate this function. Press **Record** button to start recording. The video file is saved as ASF format into your local PC. While you want to stop it, press **Stop** to stop recording. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

After stop recording, list the files, this file is named as Video_yyyymmddhhmmss.avi

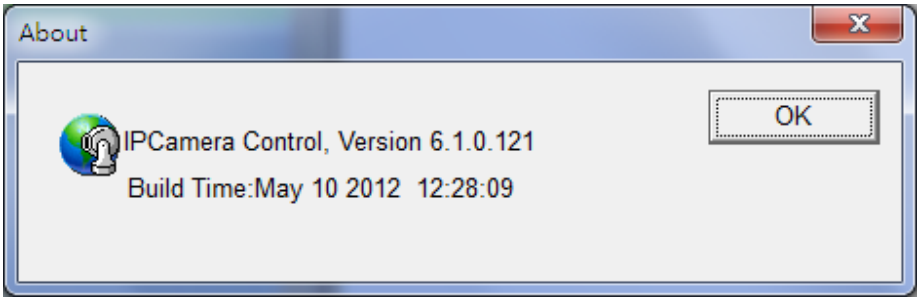
The ASF files can be display by the standard Windows Media Player, but it needs the DixectX 9.0 or later version to be installed.

Volume

Click **Volume** to activate this function. There are two control bars for speaker and microphone volume respectively. Scroll these control bars to adjust the audio attribute. Check the volume mute will mute the speaker output.



About



Click **About** to show this ActiveX information.

8. Administrating the Device

System Setting

This function is only available for user logged into Camera as administrator.

Click on each menu name to display its setting page.

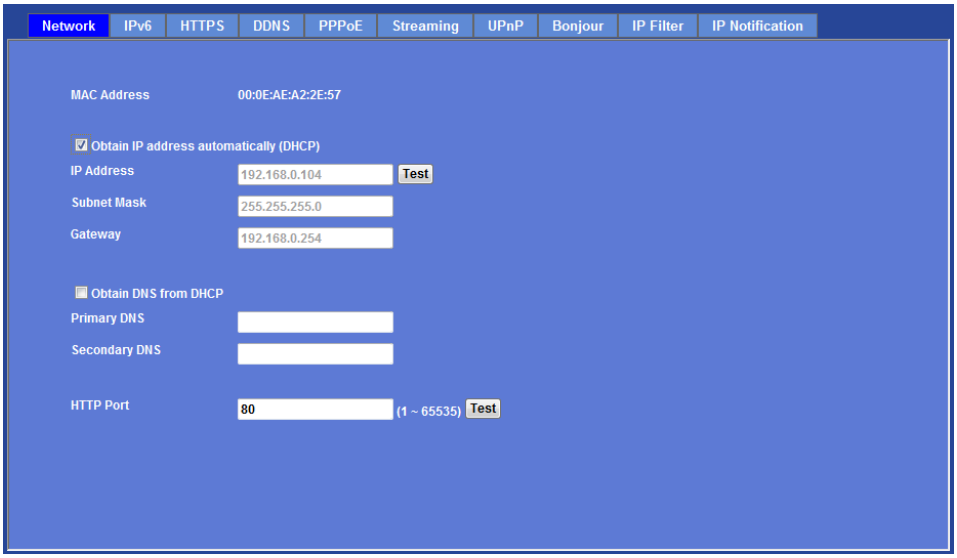
Item	Action
Network	Configure Network settings such as DHCP, DDNS, RTSP, PPPoE and UPnP
Camera	Adjust camera parameters, position, and set camera tour
System	Configure system information, date & time, maintenance, and view system log file.
Video	Configure bit rate and frame rate of video profiles
Audio	Configure audio parameters
User	Setup user name, password and login privilege
E-Mail	Setup E-Mail configuration
Protocol	Configure camera protocol
Event Detection	Setup Motion detection, Camera tampering, Audio detection
Storage	Status and configuration of storage
Continuous Recording	Configure storage type and path
Recording List	Files list inside the SD Card
Event Server	Setup FTP/TCP/HTTP server for event
Event Schedule	Configure the schedule while event triggered

Network: Configure Network Settings

Use this menu to configure the network to connect the device and the clients.

Network

This section provides the menu for connecting the device through Ethernet cable.



MAC address

Displays the Ethernet MAC address of the device. Note that user can not modify it.

Obtain IP address automatically (DHCP)

DHCP: Stands for Dynamic Host Configuration Protocol.

Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically. If this device can not get an IP address within limited tries, the device will assign a default IP address, 192.168.0.100, by itself as the default IP address.

IP address, Subnet mask, and Gateway

If you do not select **Obtain an IP address automatically**, then you need to enter these network parameters manually.

Obtain DNS from DHCP

DNS: Stands for Domain Name System.

Enable this checked box when a DHCP server is installed on the network and provide DNS service.

Primary DNS and Secondary DNS

If you do not select **Obtain DNS from DHCP**, then you need to enter these parameters manually.

HTTP Port

The device supports two HTTP ports. The first one is default port 80 and this port is fixed. This port is very useful for Intranet usage. The second HTTP port is changeable. Users could assign the second port number of http protocol, and the WAN users should follow the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: http://192.168.0.100:8080.

Therefore, the user can access the device by either

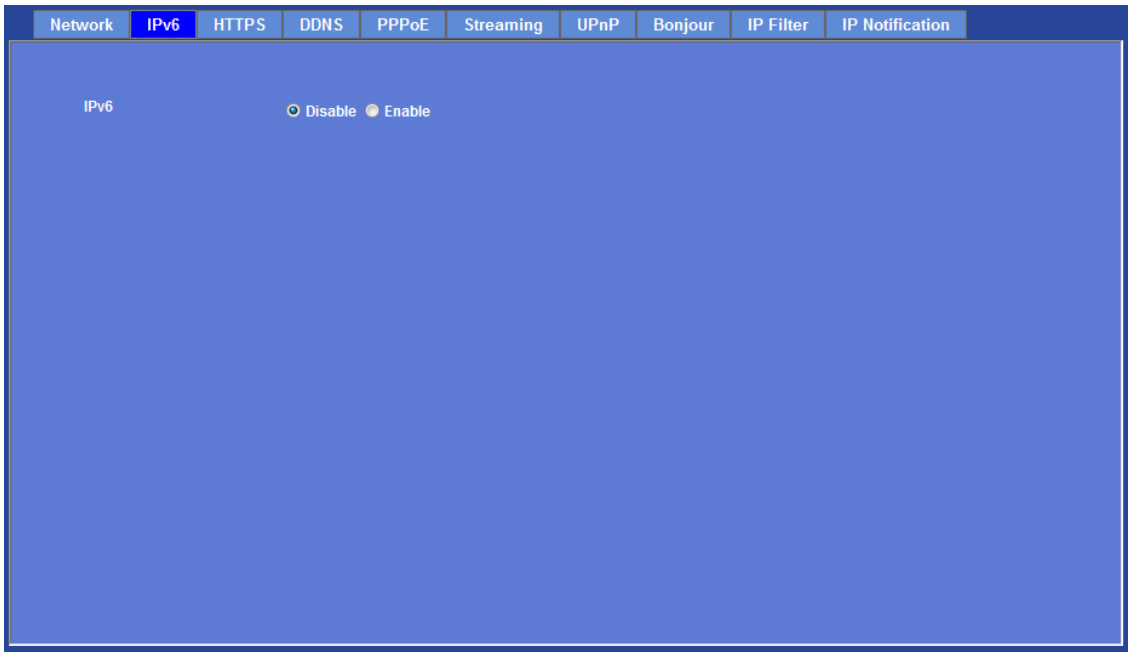
http://xx.xx.xx.xx/, or http://xx.xx.xx.xx:xxxx/ to access the device.

If multiple devices are installed on the LAN and also required to be accessed from the WAN, then the **HTTP Port** can be assigned as the virtual server port mapping to support multiple devices.

Click “OK” to save and enable the setting.

IPv6

The IP communication protocol used for current Internet is having the problem of insufficient IP addresses. The one-for-all solution is the new-generation internet protocol, IPv6. IPv6 has 16-byte long address space, offering a huge number of addresses, and also provides better scalability, quality of service, mobility, and security to the network.

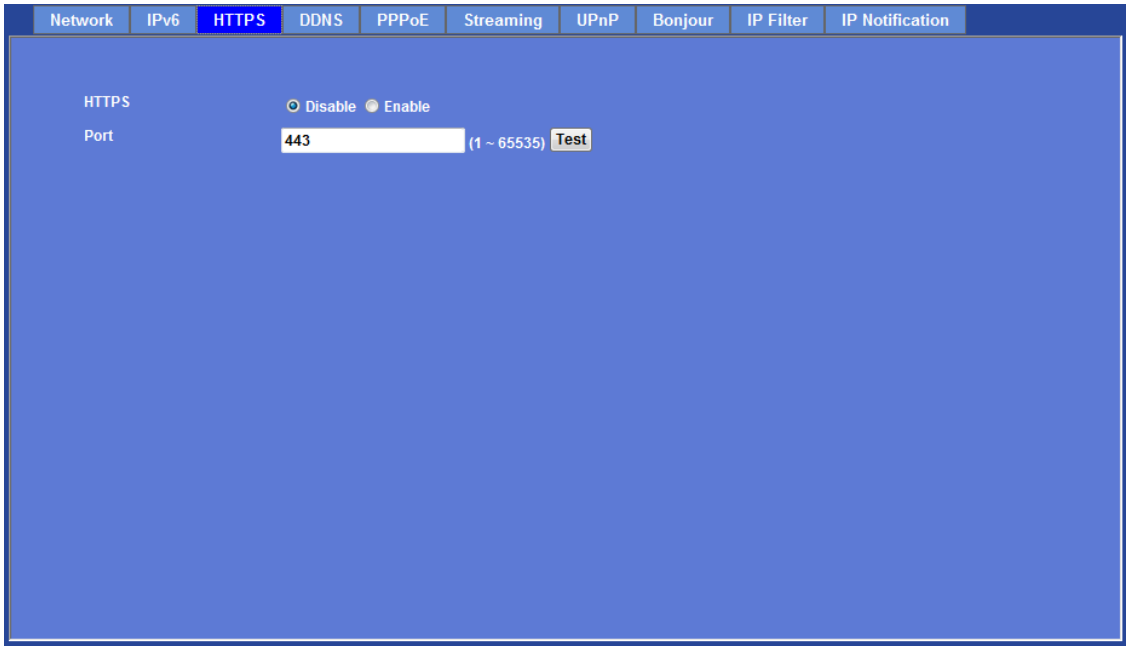


To enable or disable the IPv6 service here.

HTTPS

HTTPS: Stands for Hypertext Transfer Protocol Secure

HTTPS is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encrypted communication and secure identification of a network web server. HTTPS connections are often used for sensitive transactions in corporate information systems. The main idea of HTTPS is to create a secure channel over an insecure network. This ensures reasonable protection from eavesdroppers and man-in-the-middle attacks, provided that adequate cipher suites are used and that the server certificate is verified and trusted.



HTTPS

To enable or disable the HTTPS service here. Note that the HTTPS function of this device is not only encrypted the web content but also audio/video data.

If the HTTPS is enabled, there is further option for “HTTP&HTTPS” or “HTTPS only”. In case, the “HTTPS only” is enabled, all packets from the Camera will go through HTTPS only and HTTP service is no longer available.

Port

Choose the HTTPS port. The default value is 443.

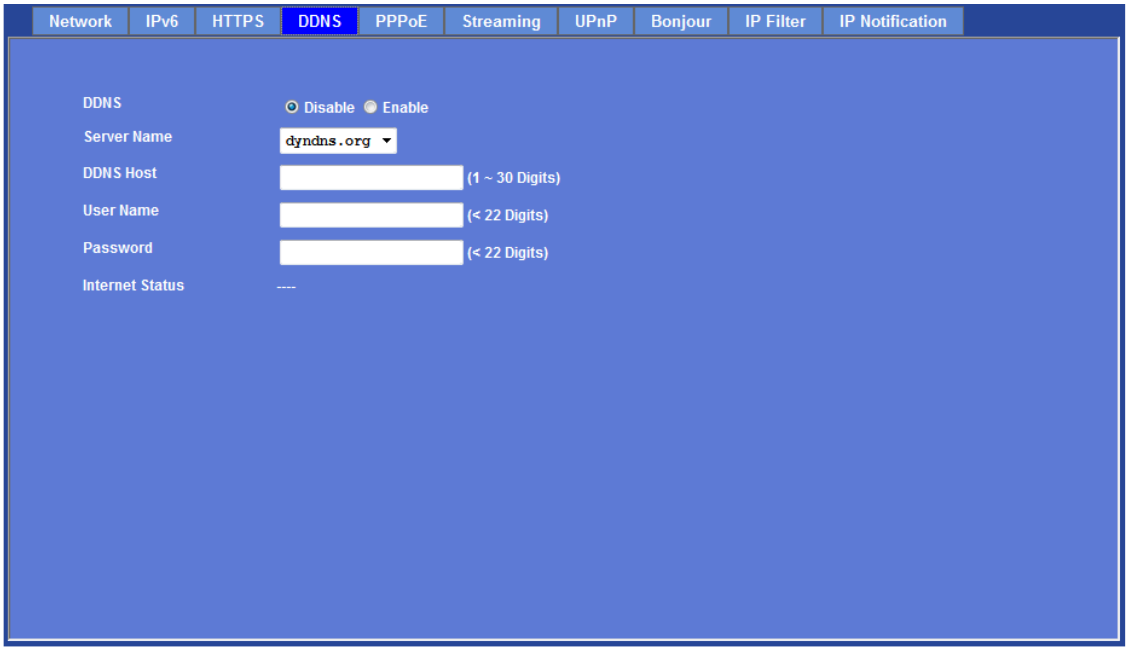
DDNS service

DDNS: Stands for Dynamic Domain Name Server

Your Internet Service Provider (ISP) provides you at least one IP address which you use to connect to the Internet. The address you get may be static, meaning it never changes, or dynamic, meaning it’s likely to change periodically. Just how often it changes, depends on your ISP. A dynamic IP address complicates remote access since you may not know what your current WAN IP address is when you want to access your device over the Internet. One of the possible solutions to the dynamic IP address problem comes in the form of a dynamic DNS service.

A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet. One such service you can use is www.DynDNS.org. You’ll need to register with the service and set up the domain name of your choice to begin using it.

If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature because your NAT router should take care of this job. As to xDSL environment, most of the users will use dynamic IP addresses. If users want to set up a web or a FTP server, then the Dynamic Domain Name Server is necessary.



DDNS

To enable or disable the DDNS service here.

Server name

Choose one of the built-in DDNS servers.

DDNSHost

The domain name is applied of this device.

User name

The user name is used to log into DDNS.

Password

The password is used to log into DDNS.

PPPoE

PPPoE: Stands for Point to Point Protocol over Ethernet

A standard builds on Ethernet and Point-to-Point network protocol. It allows your device with xDSL or cable connects with broadband network directly, then your device can dial up and get a dynamic IP address. For more PPPoE and Internet configuration, please consult your dealer or ISP.

The device can directly connect to the xDSL, however, it should be setup on a LAN environment to program the PPPoE information first, and then connect to the xDSL modem. Power on again, then the device will dial on to the ISP connect to the WAN through the xDSL modem.

The procedures are

- Connect to a LAN by DHCP or Fixed IP
- Access the device, enter Setting ➔ Network ➔ PPPoE as below

PPPoE

To enable or disable the PPPoE service here.

User name

Type the user name for the PPPoE service which is provided by the ISP.

Password

Type the password for the PPPoE service which is provided by the ISP.

IP address, Subnet mask, and Gateway (read only):

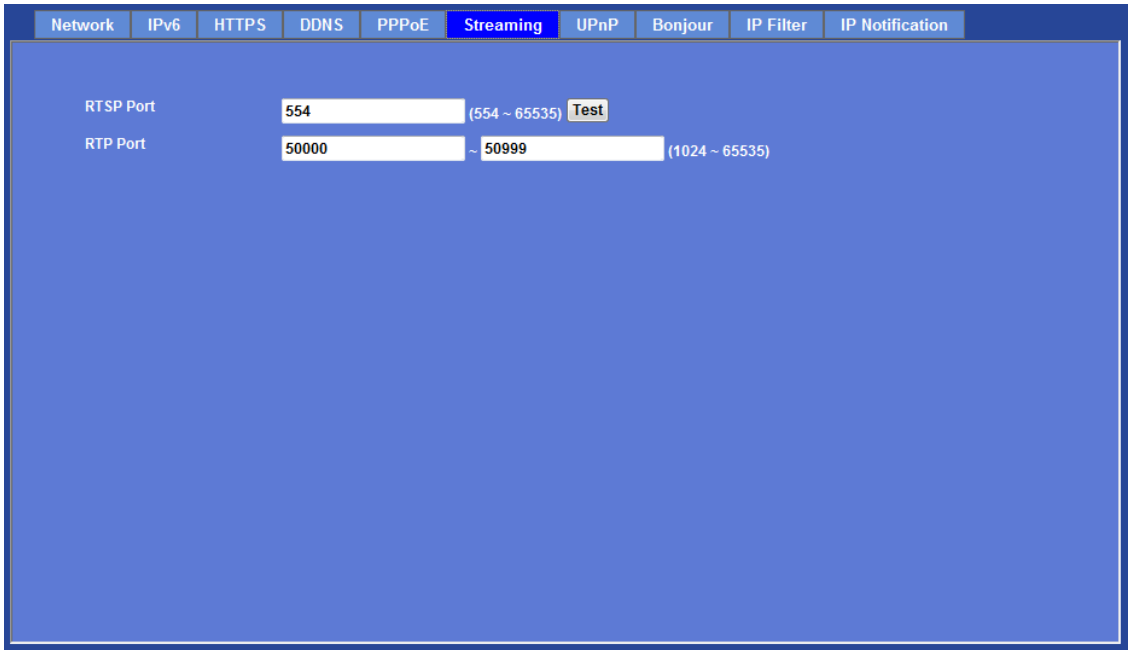
Shows the IP information got from PPPoE server site.

Status

Shows the Status of PPPoE connection.

Streaming

RTSP is a streaming control protocol, and a starting point for negotiating transports such as RTP, multicast and Unicast, and for negotiating codecs. RTSP can be considered a "remote control" for controlling the media stream delivered by a media server. RTSP servers typically use RTP as the protocol for the actual transport of audio/video data.



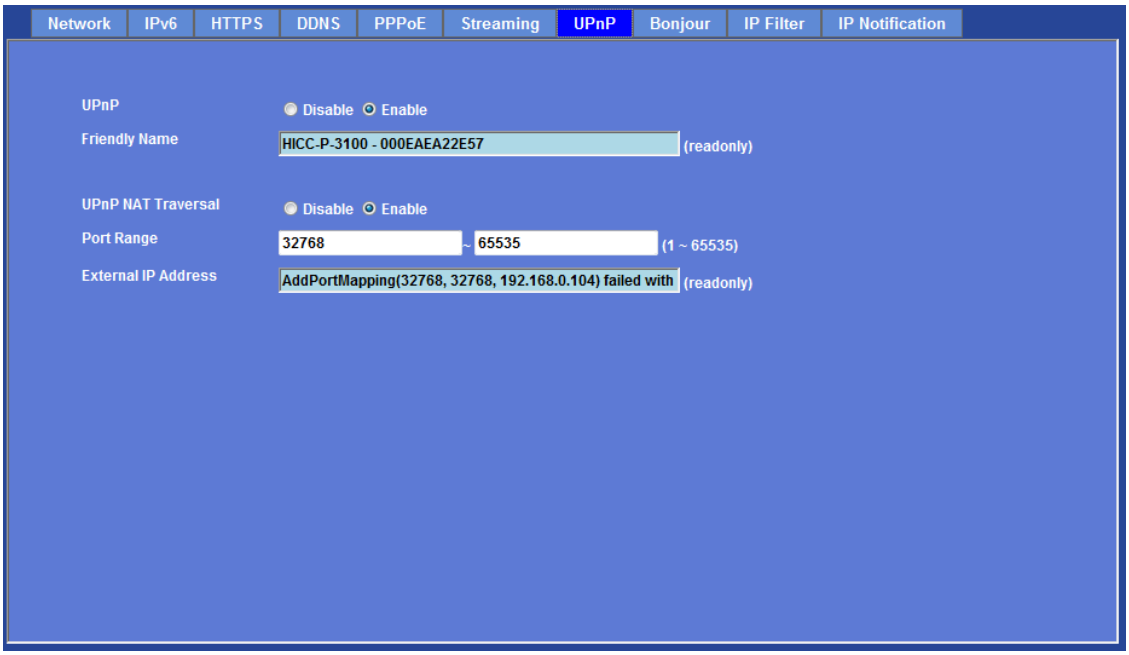
RTSP Port

Choose the RTSP port. The RTSP protocol allows a connecting client to start a video stream. Enter the RTSP port number to use. The default value is 554.

RTP Port

Specify the range of transmission port number of video stream. The default range is 50000 to 50999. User can specify a number between 1024 and 65535.

UPnP



UPnP is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled Network Camera. If your operating system is UPnP enabled, the device will automatically be detected and a new icon will be added to “My Network Places.” If you do not want to use the UPnP functionality, it can be disabled.

In addition, this device also provides UPnP IGD function for NAT traversal easily. Use NAT traversal when your device is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router will be forwarded to the device.

UPnP

To enable or disable the UPnP service here.

Friendly Name

To show the friendly name of this device here.

UPnP NAT Traversal

When enabled, the device will attempt to configure port mapping in a NAT router on your network, using UPnP™. **Note** that UPnP™ must be enabled in the NAT router first.

Port Range

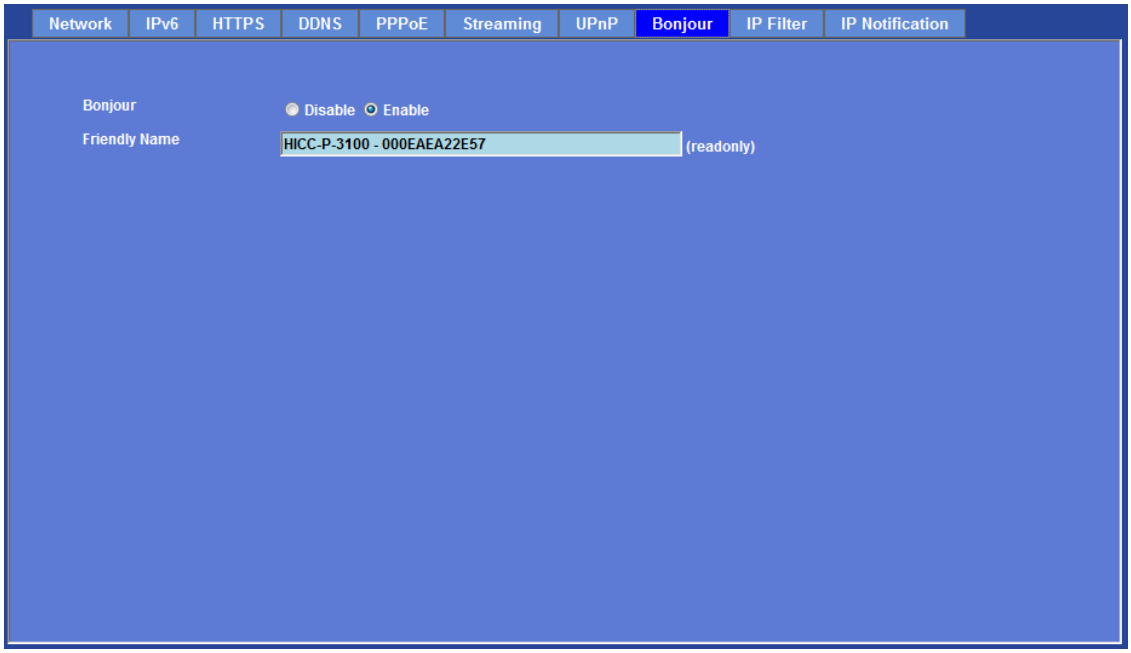
The port range will open in NAT router.

External IP address

Show the IP address and port for WAN access through Internet. If NAT traversal is configured successfully, user can use this IP address and port to access this device. The external IP address is not shown in case NAT traversal function is failed.

Bonjour

Bonjour, also known as zero-configuration networking, enables automatic discovery of computers, devices, and services on IP networks. Bonjour uses industry standard IP protocols to allow devices to automatically discover each other without the need to enter IP addresses or configure DNS servers. Specifically, Bonjour enables automatic IP address assignment without a DHCP server, name to address translation without a DNS server, and service discovery without a directory server. Bonjour is an open protocol which Apple has submitted to the IETF as part of the ongoing standards-creation process.



Bonjour

To enable or disable the Bonjour service here.

Friendly Name

To show the friendly name of this device here.

IP Filter

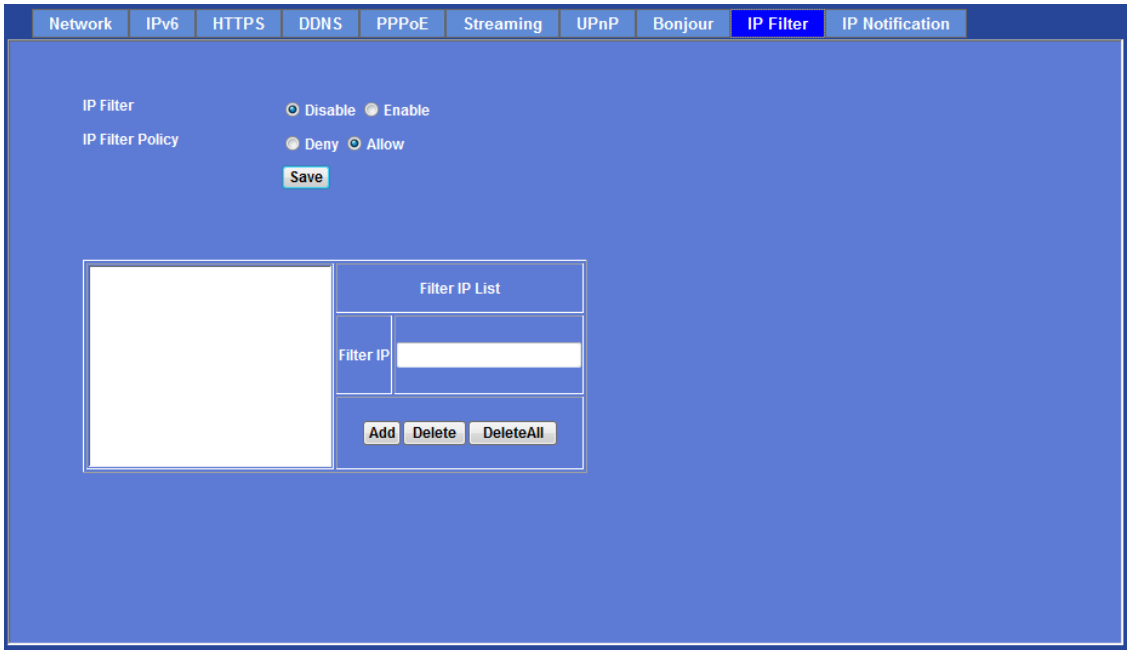
You can enter different user's IP address which are allowing enter or denying by the device.

IP Filter

To enable or disable the IP filter function here.

IP Filter Policy

Choose the filter policy where is denying or allowing.



IP Notification

In case the IP address is changed, system is able to send out an email to alert someone if the function is enabled.

SMTP Notification (e-mail)

If enable this function, then the "**Send to**" and "**Subject**" fields need to be filled.

Send To

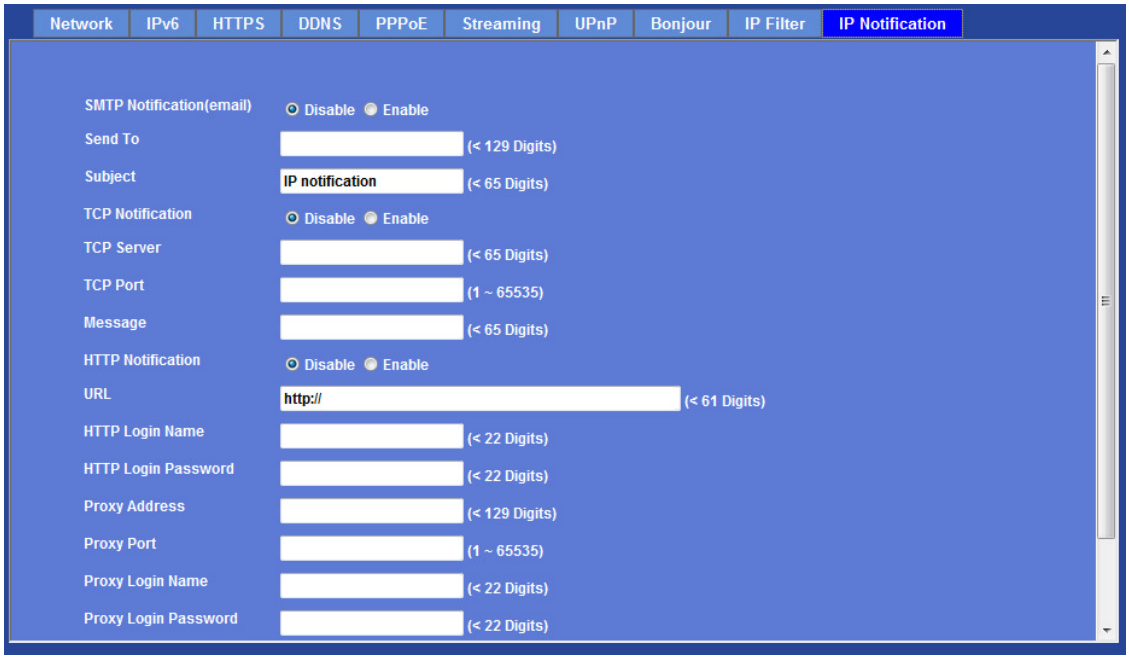
Type the receiver's e-mail address. This address is used for reply mail.

Subject

Type the subject/title of the E-mail.

TCP Notification

If enable this function, then the "**TCP Server**", "**TCP Port**", and "**Message**" fields need to be filled.



TCP Server

Type the server name or the IP address of the TCP server.

TCP Port

Set port number of TCP server.

Message

The message will be sent to FTP server.

HTTP Notification

If enable this function, then the fields below need to be filled.

URL

Type the server name or the IP address of the HTTP server.

HTTP Login name

Type the user name for the HTTP server.

HTTP Login Password

Type the password for the HTTP server.

Proxy Address

Type the server name or the IP address of the HTTP Proxy.

Proxy Port

Set port number of Proxy.

Proxy Login name

Type the user name for the HTTP Proxy.

Proxy Login Password

Type the password for the HTTP Proxy.

Custom parameter

User can set specific parameters to HTTP server.

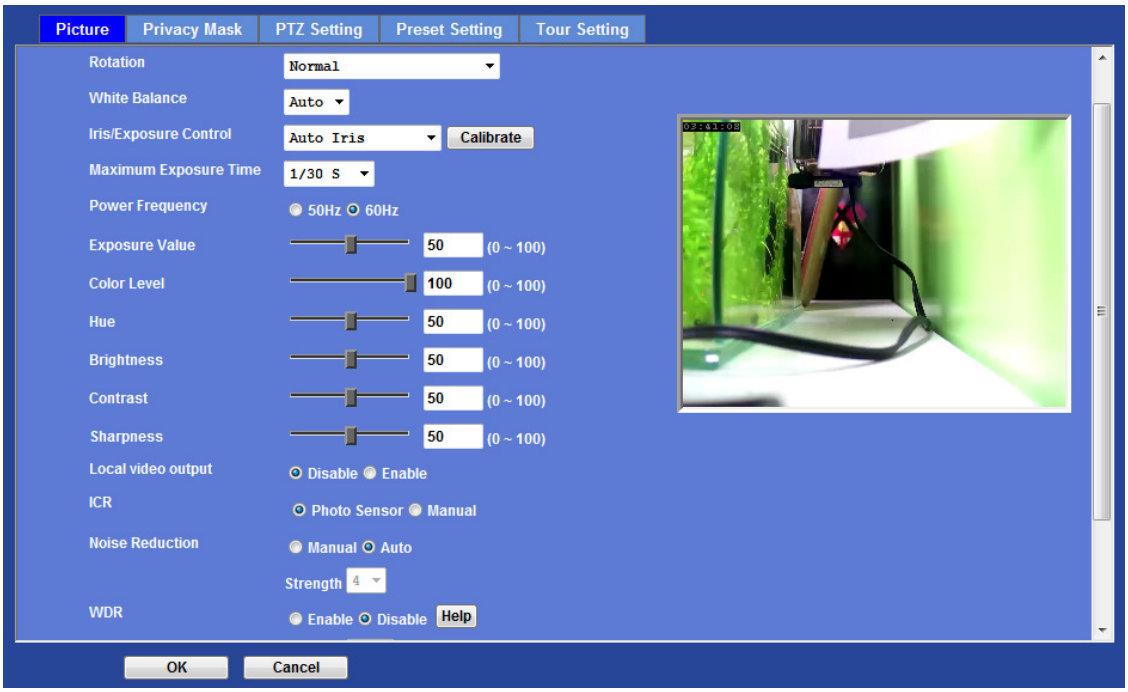
Message

The message will be sent to HTTP server.

Camera: Adjust Camera Parameters

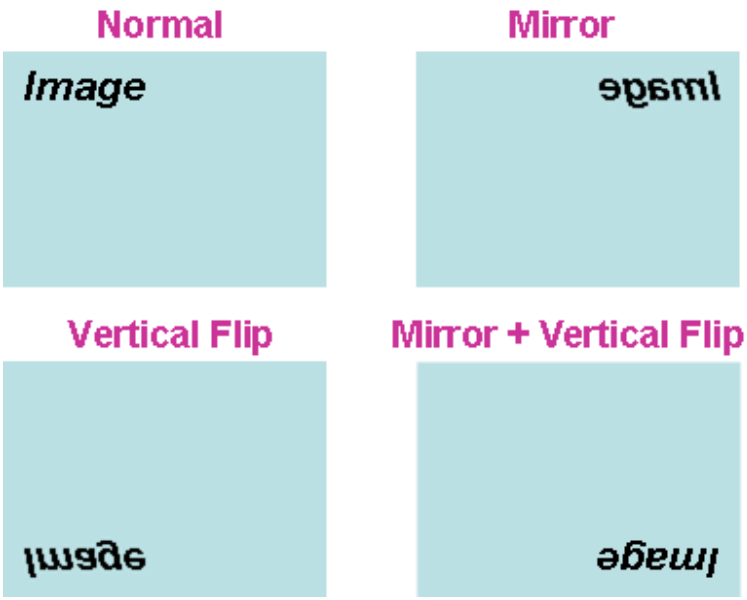
Use this menu to set the functions of the camera parameters of the device.

Picture



Rotation

Turn the “Mirror” and “Vertical Flip” On or OFF. The image will be overturned as below.



White Balance

Auto: will adjust the white balance automatically.

Hold: will hold the white balance.

Iris/Exposure Control

Auto Iris: will adjust the DC Iris automatically.

This Camera is built-in a DC-Iris lens. In case, the “Auto Iris” mode is selected, the Camera will control DC Iris automatically.

Sometimes, the Auto Iris may work abnormally under some environments. In this case, user can click “Calibrate” button to adjust Auto Iris function again.

Auto Exposure: will adjust the image sensor exposure automatically.

Hold Exposure: will hold the exposure setting.

Manual Exposure: User can configure sensor exposure to fixed setting.

Outdoor: In case this camera is installed in outdoor, then shall enable this option.

Otherwise, disable it. The feature can improve auto-exposure performance under strong sunlight.

Maximum Exposure Time

Set the Maximum Exposure Time. However, the real exposure time may be shorter if good light condition.

Power Frequency

Frequency of power line: 50 or 60Hz.

Exposure Value

Exposure value is AE target value. This value is to adjust the integration, analog gain and digital gain to achieve the target brightness value (Exposure Value).

This value is dependent to “Auto Exposure” only.

Color Level

Large value will be colorful.

Hue

Change the value will result to color tuning.

Brightness

Large value will brighten camera.

Contrast

Large value will contrast camera heavily.

Sharpness

Large value will sharpen camera.

Local video output

Enable or disable video signal of BNC connector. It’s very useful to check view angle or focus during camera installation. However, disable this function will save power a lot. Suggest to disabling it after camera installed well.

ICR

Use built-in photo sensor or manual to control ICR.

In case user selects manual mode, there are 4 modes: Night (On), Day (Off), Auto or Schedule to control built-in IR LEDs. This function is very useful under low illumination environment even 0 Lux.

In case the Auto mode is selected, user needs to specify 3 parameters in advance:

Night Mode Threshold (0~10000): this value set the threshold to turn on IR LED. It should be lower or equal to Day Mode Threshold.

Day Mode Threshold (0~10000): this value set the threshold to turn off IR LED. It should be higher or equal to Night Mode Threshold.

Delay Time: The delay time between LED ON/OFF switching.

Note that Current Value is the current luminance from the captured video. It’s a useful reference to set LED ON/OFF Threshold.

3D De-Noise

This function can remove or lower unwanted noise and preserve fine details and edges as possible.

WDR

This function is to provide clear images even under back light circumstances. The higher "Strength" level will adjust contrast compensation stronger.

Default Settings

Restore to factory image settings.

Privacy Mask

Use this page to specify privacy mask window 1 to window 8 and set the name and gray level for selected window.

Add and Delete

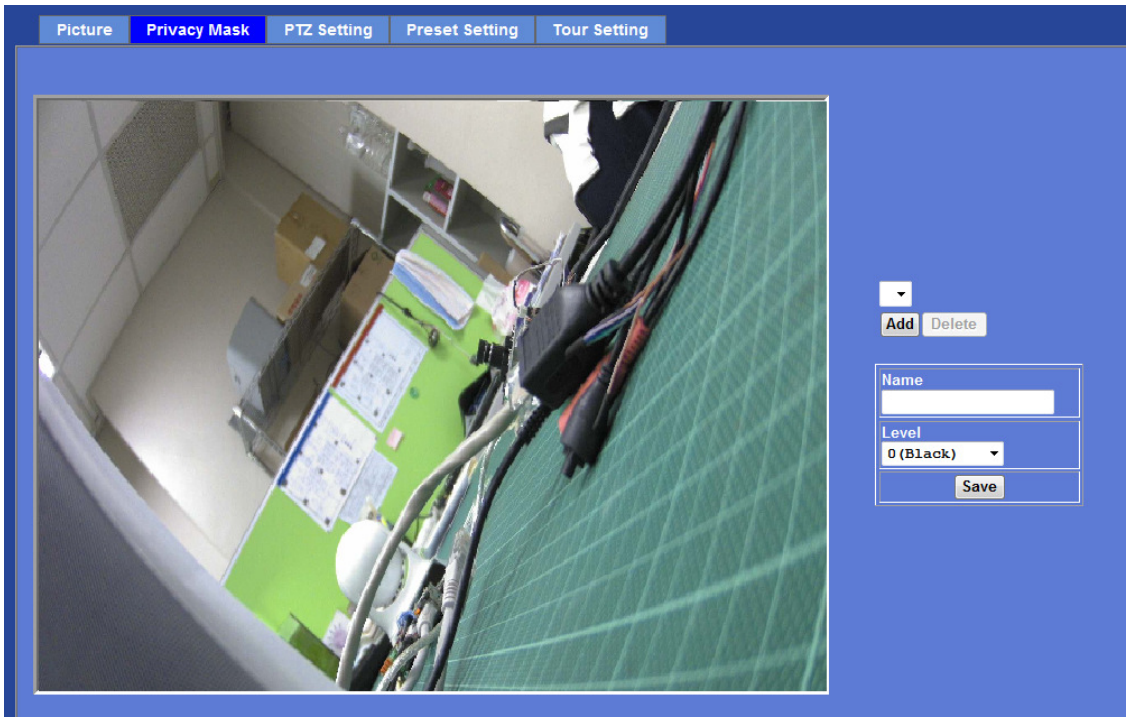
To add or delete the privacy mask windows, user can specify up to 7 windows to mask the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected window accordingly.

Name

Name of the specified privacy window.

Level

To define the gray level of mask block. The smaller value will be darker.



Note that this function is not recommended for camera with PTZ/ePTZ actions.

PTZ Setting

Camera Protocol

This device can connect to a PTZ camera or speed dome camera and controls them thru RS485 interface.

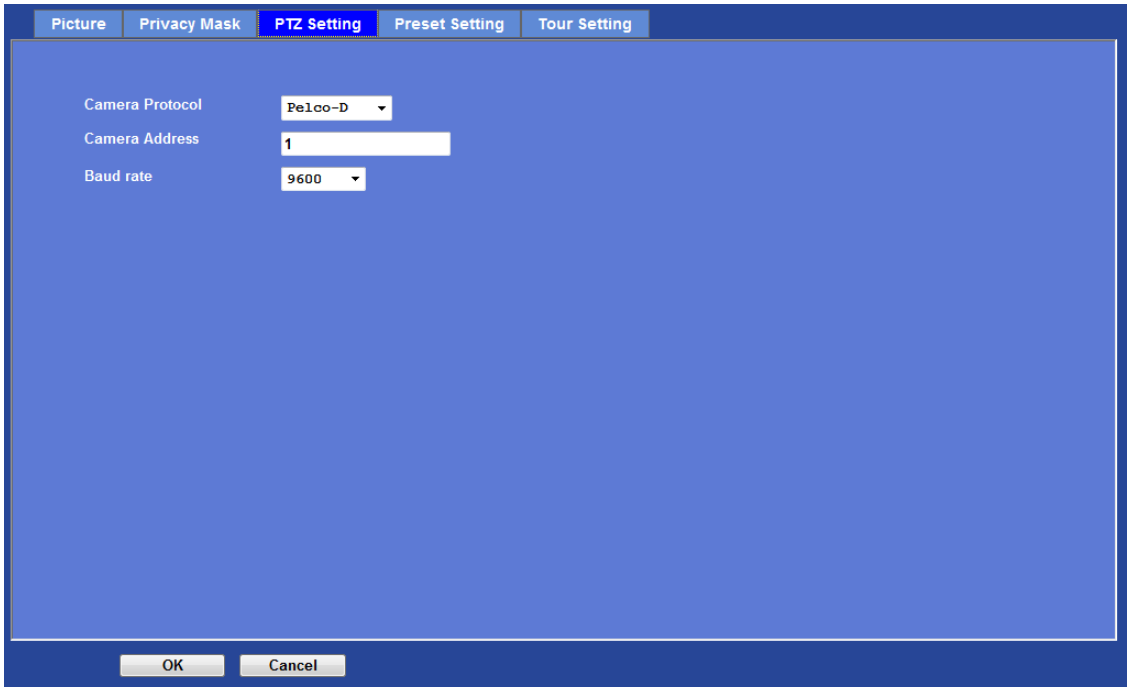
Camera Address

This is the camera ID set in PTZ camera or speed dome camera. **Note** that please DO NOT change the default value if unnecessary. If so, user needs to check and set value properly for both sides.

Baud rate

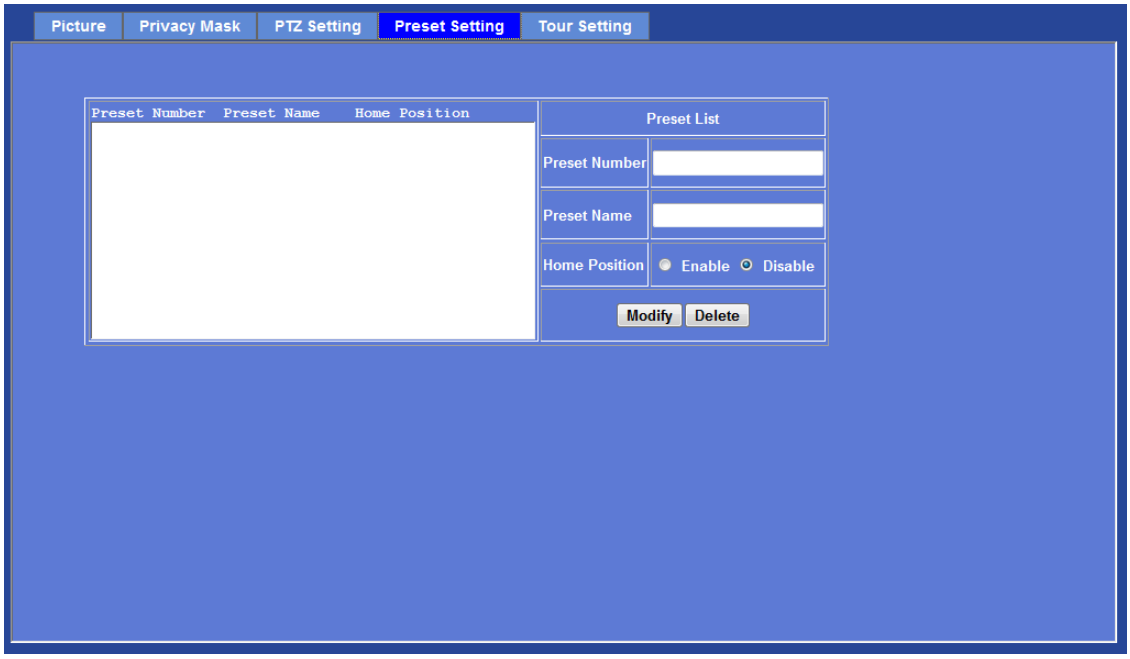
This is the communication speed between network module and P/T scanner.

Note If need to change these parameters, user needs to check and set value properly for both, network module and P/T scanner.



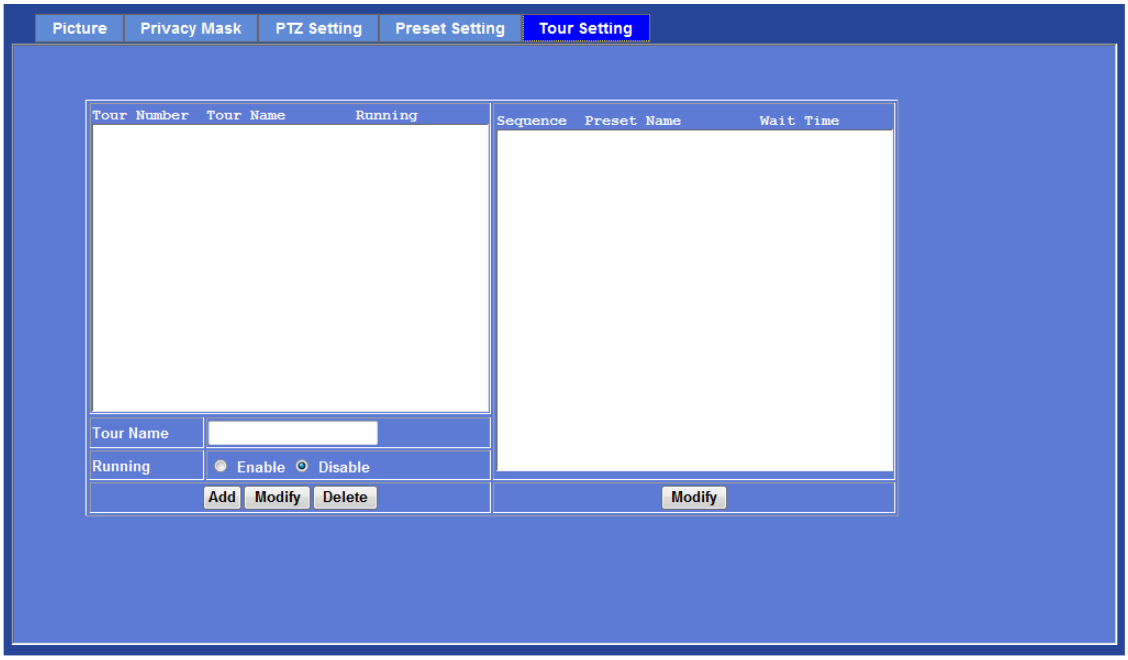
Preset Setting

This page provides the edit tool to modify or delete the “Preset Setting” item by item.



Tour Setting

Up to 128 positions can be preset, and the camera can be programming to move to the preset position sequentially.



Tour Name

The group name of the sequence of camera tour. The maximum number of camera tour is 16.

Running

Enable or disable this camera tour.

Preset

Set the sequence of the tour. Maximum 16 points can be assigned. The selected preset position is added in the Sequence list from 1 to 16.

Wait Time

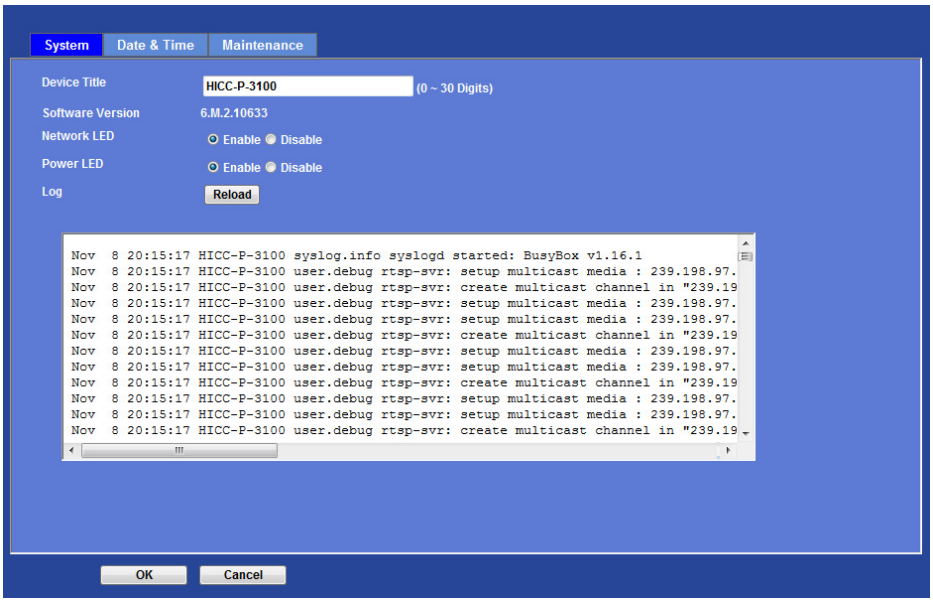
Type a period of time during which the camera is to stay at each preset point, between 0 to 36000 seconds.

To use the camera tour function, user must preset some camera positions first.

System: Configure and Maintain System

Use this menu to perform the principal settings of the device.

System



Device Title

You can enter the name of this unit here. It's very useful to identify the specific device from multiple units. The information will be shown on IPWizard II once the device is found.

Software Version

This information shows the software version of the device.

Network (LAN) LED

To turn on or off Network(LAN) LED.

Power LED (Wireless LED)

To turn on or off Power LED (wireless LED if WLAN model).

Log

User can check the system log information of the device, including the *Main Info*, *Appended Info*, *Operator IP*, *and so on …*

Reload

Click this button; user can refresh the log information of the device.

Date & Time

You can setup the device or make it synchronized with PC or remote NTP server. Also, you may select your time zone in order to synchronize time locally.

Server Date & Time

Displays the date and time of the device.

PC Time

Displays the date and time of the connected PC.

Adjust

- Synchronize with PC

Click this option to enable time synchronization with PC time.

- Manual setting

Click this option to set time and date manually.

- Synchronize with NTP

Click this option if you want to synchronize the device's date and time with those of time server called NTP server (Network Time Protocol).

NTP Server: Type the host name or IP address or domain name of the NTP server.

NTP sync. Interval: Select an interval between 1 and 24 hours at which you want to adjust the device's time referring to NTP server

Time zone

Set the time difference from Greenwich Mean Time in the area where the device is installed.

Daylight Saving

Disable or enable the daylight saving adjustment.

Maintenance

Hard Factory Default (Include the network setting)

Recall the device hard factory default settings. Note that click this button will reset all device's parameters to the factory settings (including the IP address).

Factory Default (Except the network setting)

The unit is restarted and most current settings are reset to factory default values. This action will not reset the network setting.

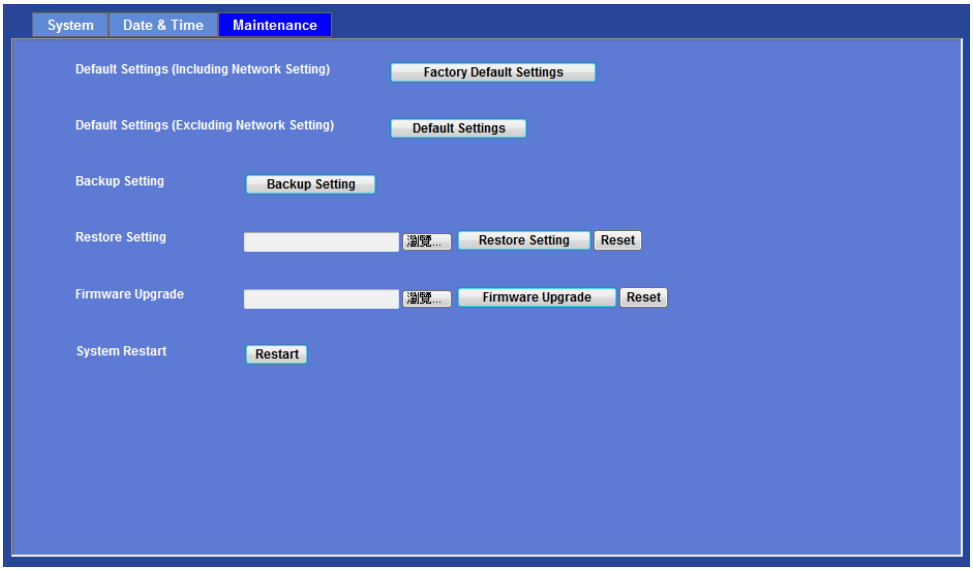
Backup Setting

To take a backup of all of the parameters, click this button. If necessary, it will then be possible to return to the previous settings, if settings are changed and there is unexpected behavior.

Restore Setting

Click the "**Browse**" button to locate the saved backup file and then click the "**Restore Setting**" button. The settings will be restored to the previous configuration.

Administrating the Device



Firmware Upgrade

The device supports new firmware upgrade (the software that controls the operation in the device). Please contact your dealer for the latest version if necessary.

Download the latest firmware file from our website or your dealer. Unzip this firmware file to binary file and store it into your PC. Then follow the steps as bellow carefully:

1. Close all other application programs which are not necessary for firmware update.
2. Make sure that only you access this device while firmware updating.
3. Disable all event trigger and/or schedule trigger functions first.
4. In this web page, click “Browse” button. Select the Firmware binary file.
5. Once the firmware file was selected, click “Firmware Upgrade” button.
6. The upgrade progress information will be displayed. Once the uploading process completed, the device will reboot the system automatically.
7. Please wait for timer countdown, and then you can use IPWizard II to search the device again.

Warning!!! The download firmware procedure cannot be interrupted. If the power and/or network connection are broken during the download procedure, it WILL cause serious damage to the device.

Strongly suggest that DO NOT upgrade firmware via Wireless LAN due to high error rate possibly and don't allow any other clients to access this unit during updating procedure.

Be aware that you SHALL NOT turn off the power during updating the firmware and wait for finish message.

Furthermore, the firmware upgrade procedure is always risky and do not try to upgrade new firmware if it’s not necessary.

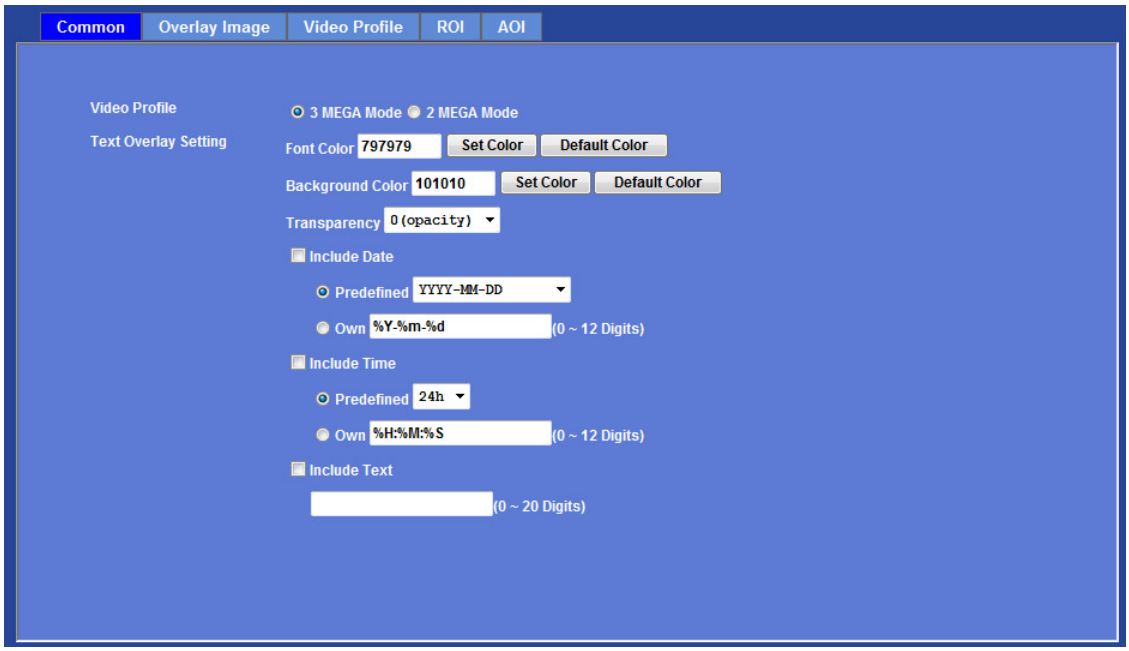
System Restart

The device is restarted without changing any of the network settings. It means the IP address of the device will not change after firmware upgrade.

Video: Configure OSD, Overlay, Profile, and ROI

This device supports video resolution up to 1280x720 or 1280x1024.

Common



Text Overlay Setting

There are some important information can be embedded into image, including date, time, and/or text. User also can change the font color, background color, or Transparency.

Overlay Image

User can upload bitmap file to the camera and overlay the picture on streaming video and set its attributes.

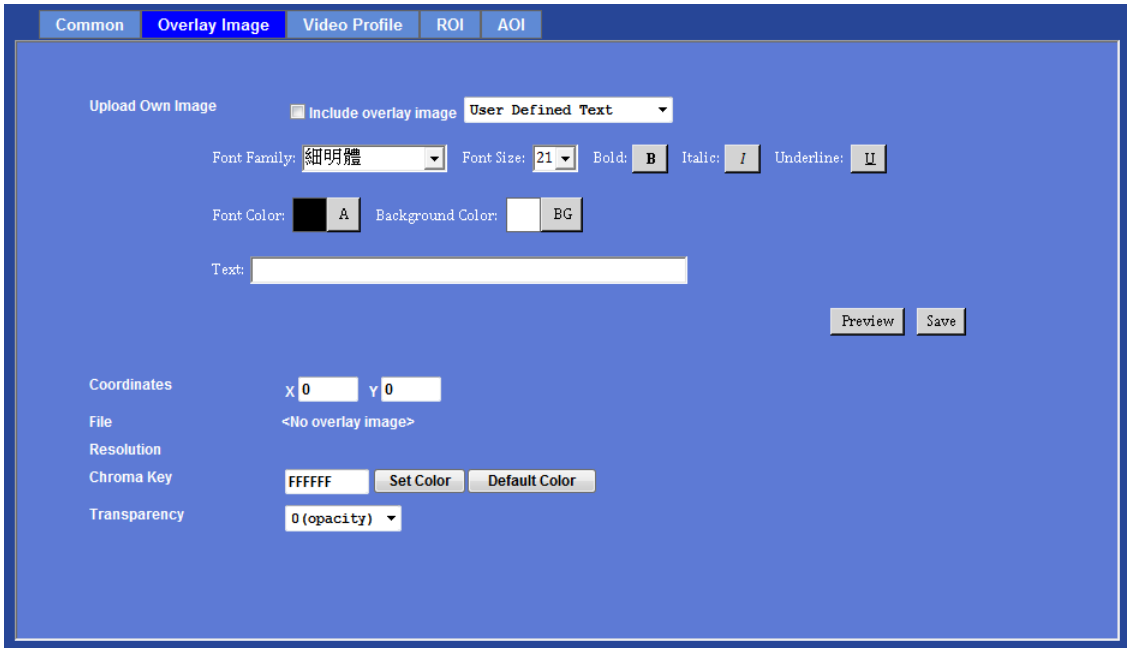
Upload own image

There are two options: “Image Overlay Setting” or “User Defined Text”.

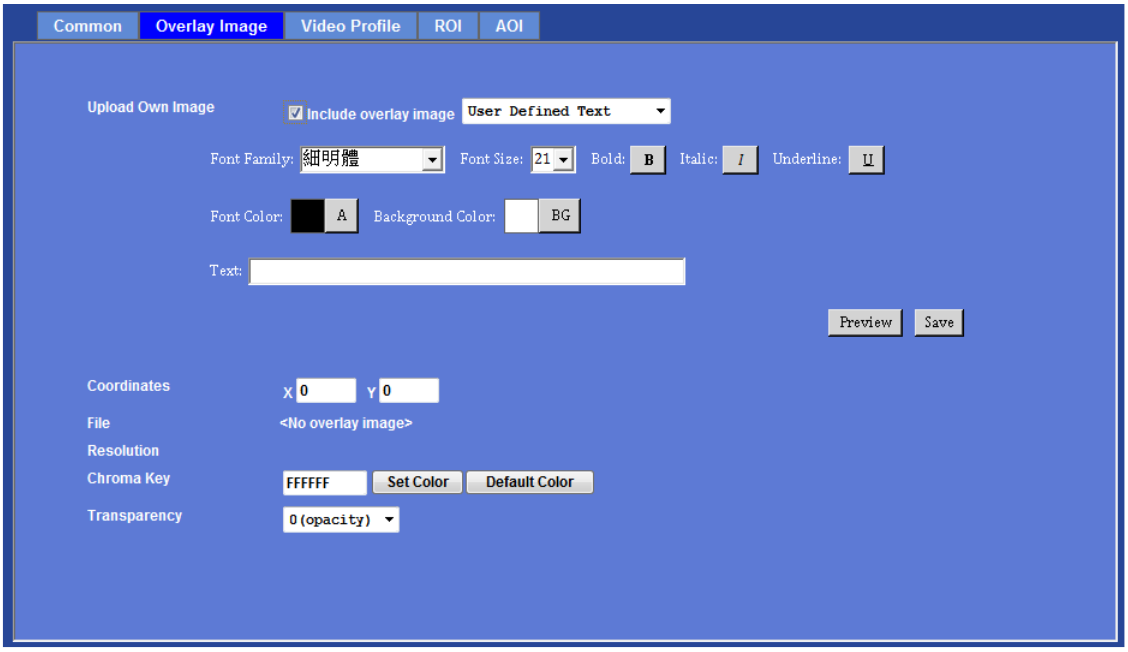
Image Overlay Setting

Check this item to enable image overlay. Otherwise, the uploaded bitmap will not be overlaid on video.

In “Image Overlay Setting” mode, user can upload bitmap file to camera as below:



In “User Defined Text” mode, user can overlay a text string onto camera image as below:



The font style can be chosen in this page. Once the font type settled, click “Save” button to upload text to image.

Coordinates

Set position of image on the video.

File

Information of the uploaded bitmap file.

Resolution

Size information of the uploaded bitmap file.

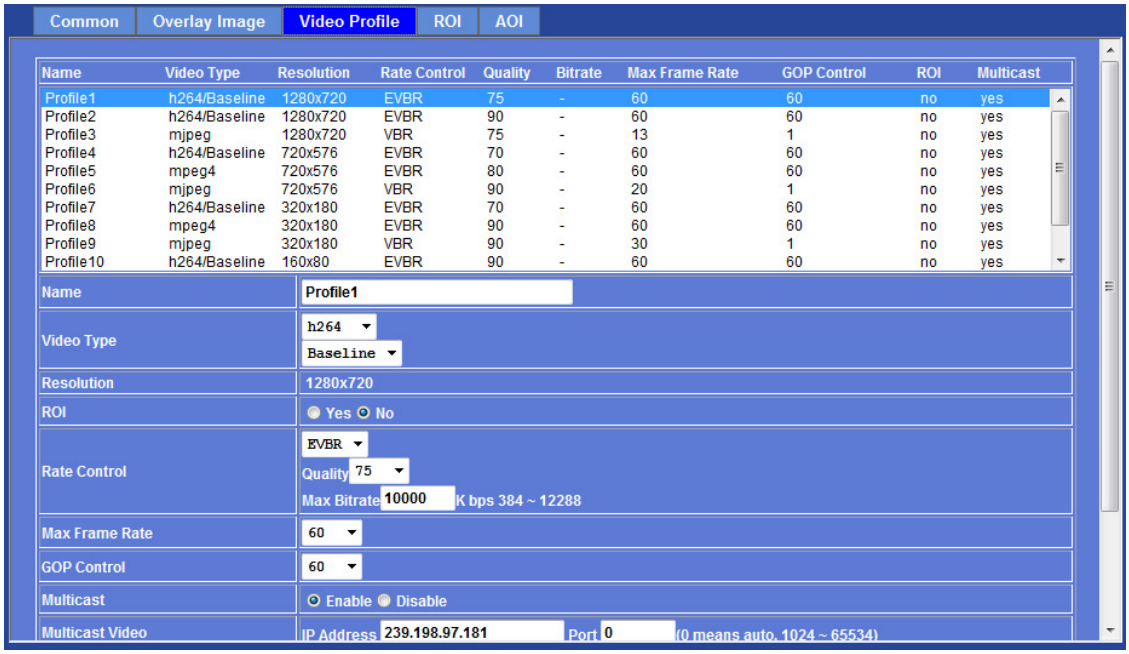
Chroma Key (Background Color)

Define the Chroma key of the uploaded bitmap file. Then user can set transparency of the bitmap.

Transparency

Lower value will lower transparent. Value 0 means opacity.

Video Profile


Common
Overlay Image
Video Profile
ROI
AOI
Name Video Type Resolution Rate Control Quality Bitrate Max Frame Rate GOP Control ROI Multicast
Profile1 h264/Baseline 1280x720 EVBR 75 - 60 60 no yes
Profile2 h264/Baseline 1280x720 EVBR 90 - 60 60 no yes
Profile3 mjpeg 1280x720 VBR 75 - 13 1 no yes
Profile4 h264/Baseline 720x576 EVBR 70 - 60 60 no yes
Profile5 mpeg4 720x576 EVBR 80 - 60 60 no yes
Profile6 mjpeg 720x576 VBR 90 - 20 1 no yes
Profile7 h264/Baseline 320x180 EVBR 70 - 60 60 no yes
Profile8 mpeg4 320x180 EVBR 90 - 60 60 no yes
Profile9 mjpeg 320x180 VBR 90 - 30 1 no yes
Profile10 h264/Baseline 160x80 EVBR 90 - 60 60 no yes
Name
Profile1
Video Type
h264
Baseline
Resolution
1280x720
ROI
Yes
No
Rate Control
EVBR
Quality 75
Max Bitrate 10000 K bps 384 ~ 12288
Max Frame Rate
60
GOP Control
60
Multicast
Enable
Disable
Multicast Video
IP Address 239.198.97.181
Port 0
(0 means auto, 1024 ~ 65534)

Name

To assign a name to the selected profile.

Video Type

Video codec of the selected profile. If the H.264 encoder is selected, then there are 3 modes of profile selectable: baseline, main and high profile.

Resolution

Show the resolution of the selected profile.

ROI

Assign the selected profile as a ROI stream or not. (Only available for the profiles with max resolution)

Include Overlay Image

Overlay the uploaded image to this video profile or not.

Rate Control

Defines the rate control method of this profile. There are three options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR).

For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth.

For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume higher bandwidth.

For EVBR, the video bitrate is based on normal VBR mode. However, the bitrate can be limited to the max bitrate while lots of motion in video.

Max Frame Rate

Defines the targeted frame rate of this profile. For example, set the frame rate to 30 fps, then the image will be updated for 30 frames per second as possible. User need to set reasonable max frame rate versus video quality under the limited bandwidth.

GOP Control

Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.

Multicast

Enable or disable the multicast function.

Multicast Video

IP address and port for multicast video streaming of the selected profile.

Multicast Audio

IP address and port for multicast audio streaming of the selected profile.

Time to live

Time to live (TTL) is a mechanism that limits the lifespan of data in a computer or network. Once the prescribed event count or timespan has elapsed, data is discarded. TTL prevents a data packet from circulating indefinitely.

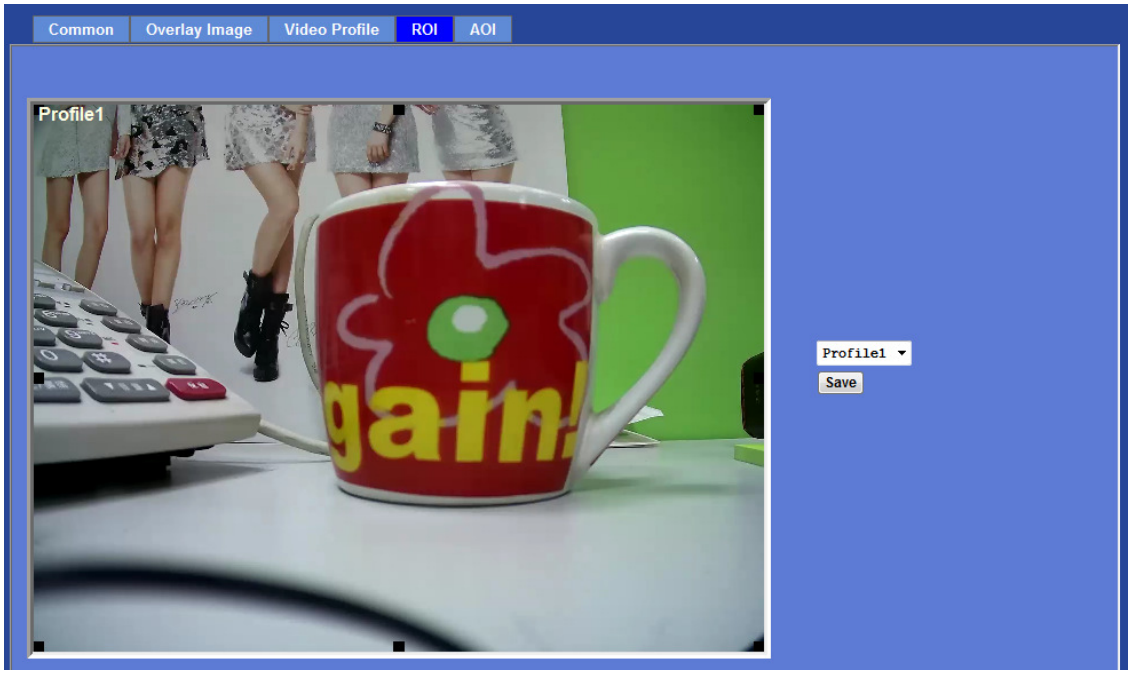
Always Enable Multicast

Multicast streaming is always enabled or by request.

Warning!!! To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may occur network storm seriously.

ROI

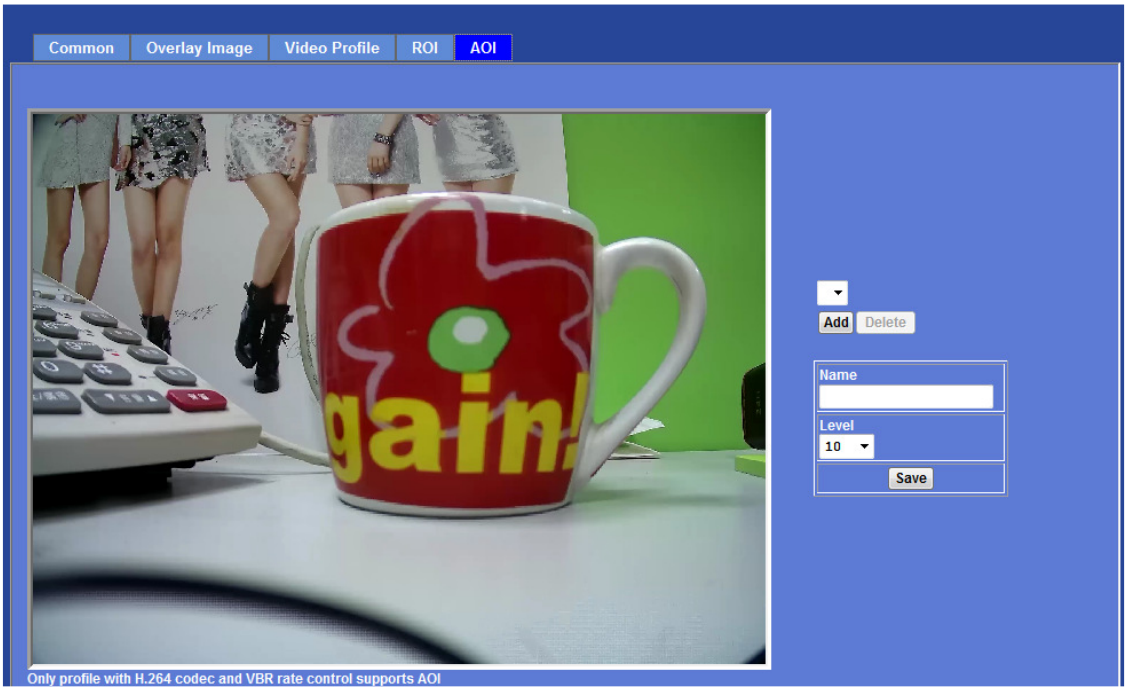
ROI means Region of Interest. Use this page to specify location and size of ROI windows. Only the maximum resolution profiles can be defined as ROI. In this model, user can define maximum three ROI windows.



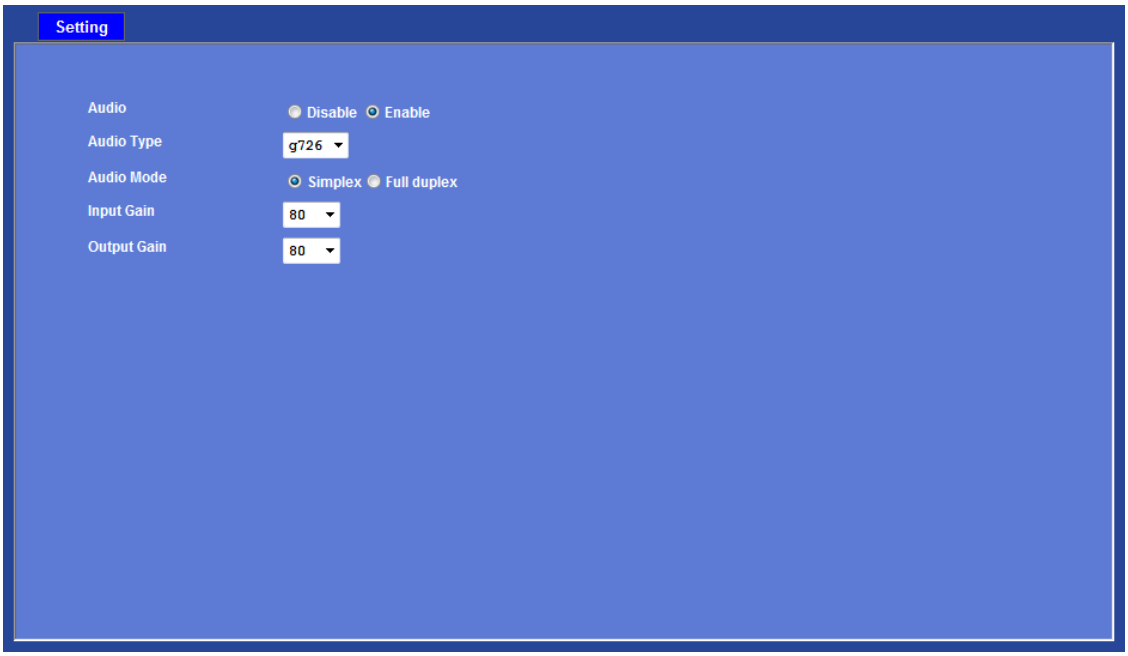
Note that this function is not recommended for camera with PTZ/ePTZ actions.

AOI

AOI means Area of Interest, Use this page to specify location and size of AOI windows. User can define maximum two ROI windows. And User can define image quality level -10 to 10 level.



Audio: Audio Parameters



Audio:

To enable or disable audio function

Audio Type:

To select audio codec

Audio Mode:

To select Simplex or Full duplex (2-way audio) mode

Input Gain:

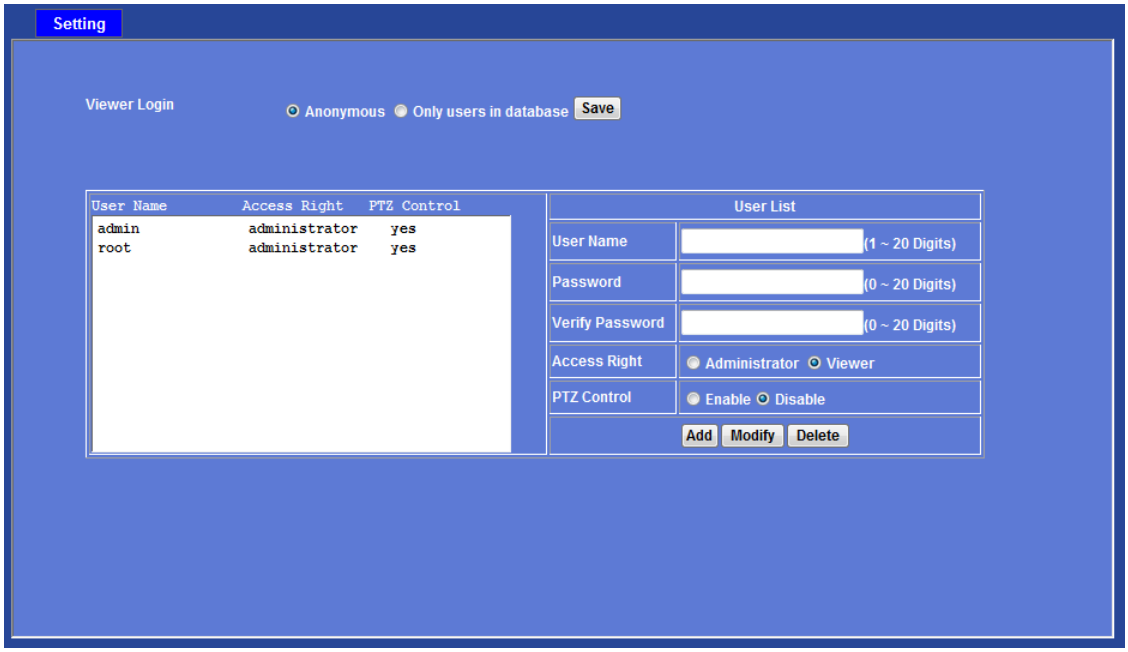
To adjust gain of input audio

Output Gain:

To adjust gain of output audio

User: Manage User Name, Password and Login Privilege

Use this menu to add, update, or remove the usernames and passwords of the Administrator and viewer.



Viewer login

Select “Anonymous” to allow any one viewing the video once connected. Otherwise, only users in database can view the video after login.

Access Right

Administrator can access every function in this device. However, Viewers only can view the video and access limited function.

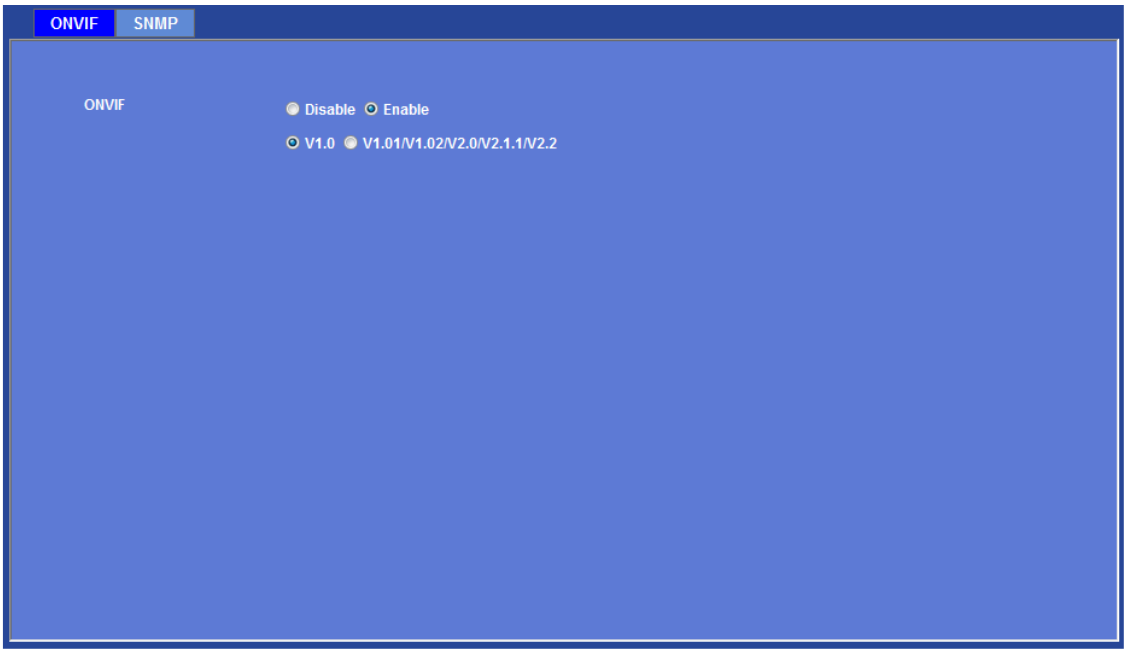
PTZ Control

Authorize this user to control PTZ function or not.

Add, update, and remove of Users account

Manage the user’s account of viewer user.

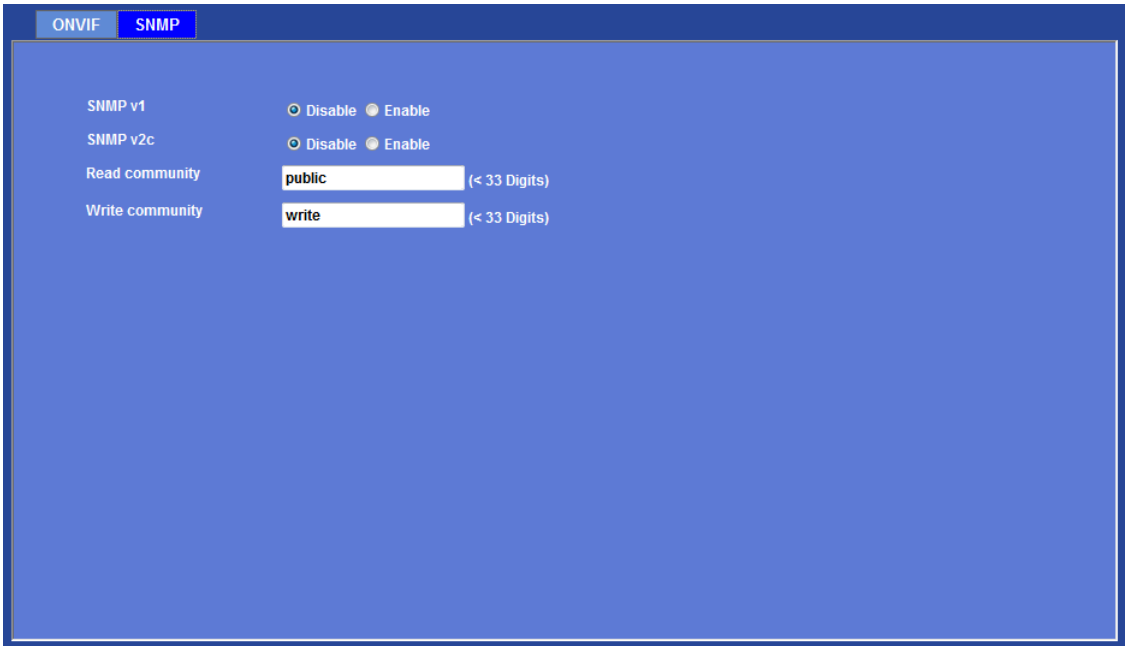
Protocol



ONVIF

To enable or disable the ONVIF interface here. And select the ONVIF version to match client's supported version.

ONVIF is a global and open industry forum with the goal to facilitate the development and use of a global open standard for the interface of physical IP-based security products. In other words, to create a standard for how IP products within video surveillance and other physical security areas can communicate with each other.

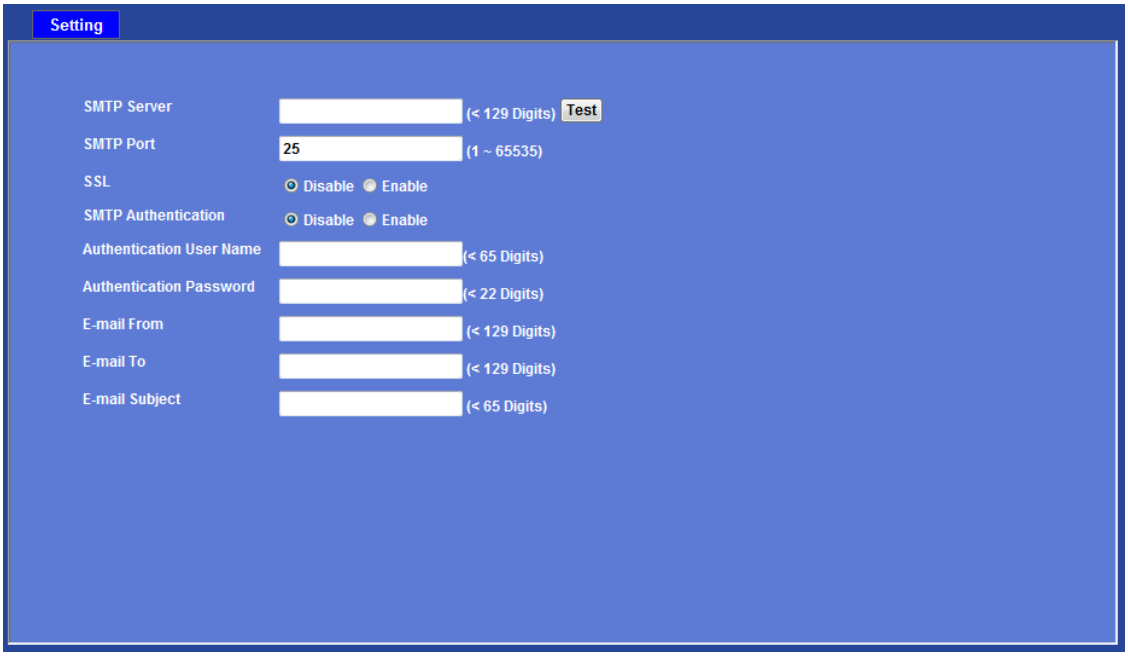


SNMP

To enable or disable the SNMPv1 or SNMPv2c here. And set Read community and Write community.

E-Mail: Setup E-Mail Configuration

User may setup SMTP mail parameters for further operation of Event Schedule. That's, if users want to send the alarm message out, it will need to configure parameters here first and also add at least one event schedule to enable event triggering.



SMTP Server

Type the SMTP server name or the IP address of the SMTP server.

Test

Send a test mail to mail server to check this account is available or not.

SMTP Port

Set port number of SMTP service.

SSL

Enable SSL function or not.

SMTP Authentication

Select the authentication required when you send an e-mail.

Disable: if no authentication is required when an e-mail is sent.

Enable: if authentication is required when an e-mail is sent.

Authentication User name

Type the user name for the SMTP server if **Authentication** is **Enable**.

Authentication Password

Type the password for the SMTP server if **Authentication** is **Enable**.

E-mail From

Type the sender's E-mail address. This address is used for reply e-mails.

E-mail To

Type the receiver's e-mail address.

E-mail Subject

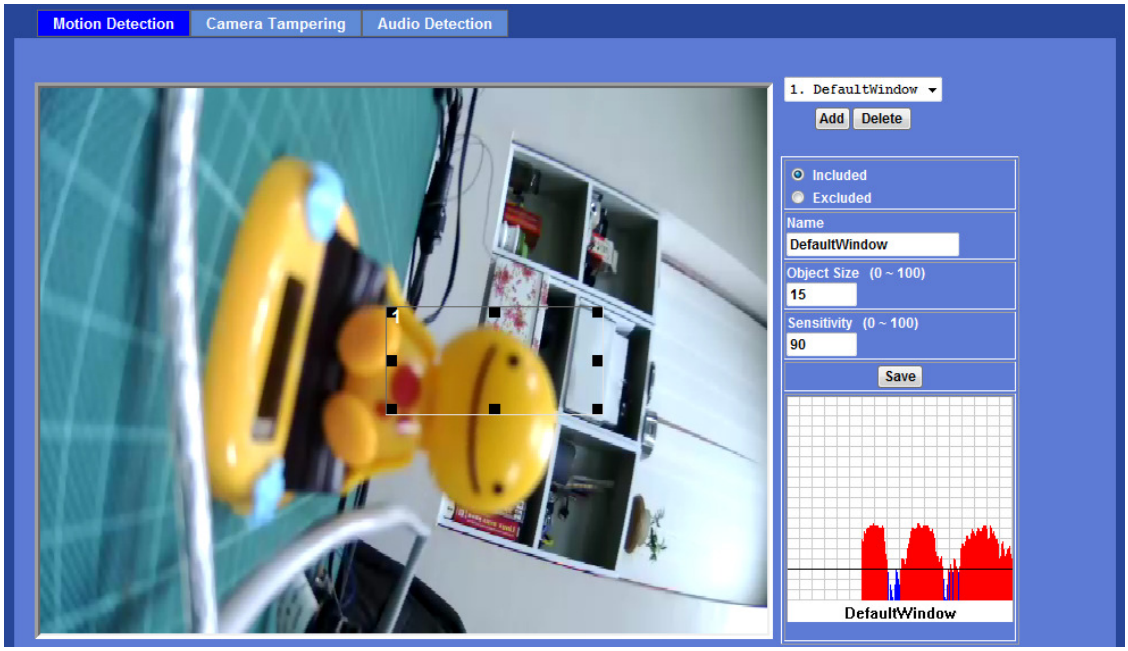
Type the subject/title of the e-mail.

Event Detection

This device supports 3 types of event detection: Motion detection, Camera tampering, and Audio detection.

Motion Detection

Use this menu to specify motion detection window 1 to window 10 and set the conditions for detection while observing a captured image.



Add and Del

To add or delete the motion windows. User can specify up to 10 Included and/or Excluded windows to monitor the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected motion window accordingly.

Included or Excluded Window

These windows can be specified as Included or Excluded type.

Included windows target specific areas within the whole video image

Excluded windows define areas within an Include window that should be ignored (areas outside Include windows are automatically ignored)

Name

Name of the specified motion window.

Object Size

Define the object size of motion detection. The higher object size will only larger objects trigger motion detection. The lower object size will even small objects trigger motion detection too. Generally speaking, the smaller size will be easier to trigger event.

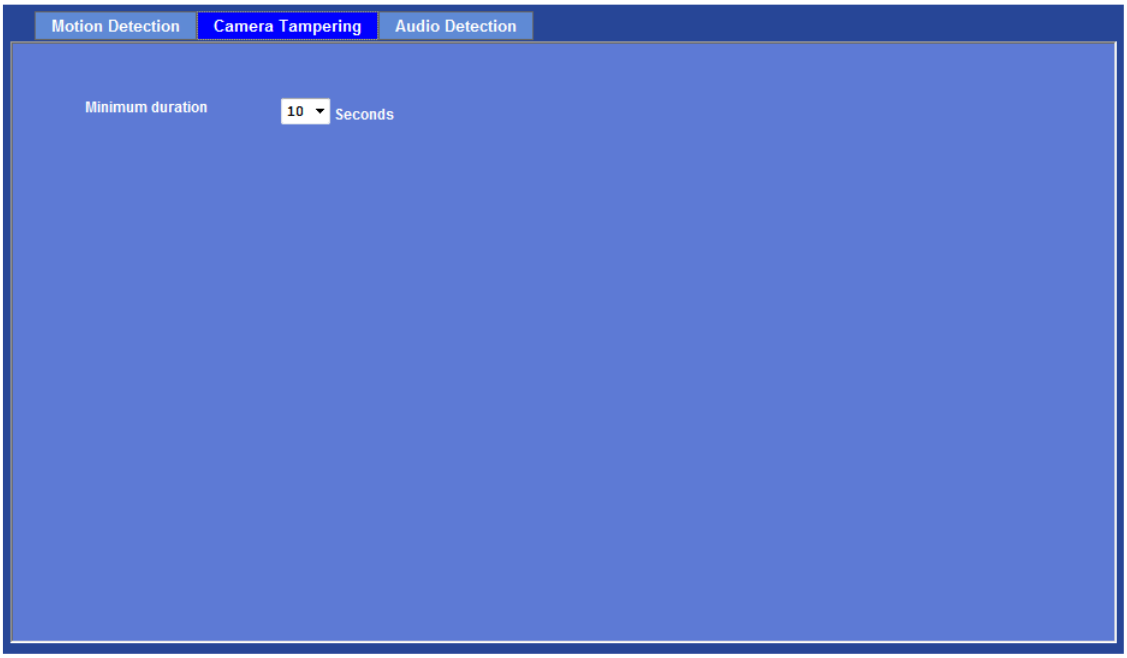
Sensitivity

Define the sensitivity value of motion detection. The higher value will be more sensitivity.

Note that this function is not recommended for camera with PTZ/ePTZ actions.

Camera Tampering

Camera tampering detection is a new intelligent functionality that further strengthens the benefit of Network Camera. When the camera is moved, partially obscured, severely defocused, covered or sprayed, an event can be triggered to send notifications, upload images/files to remote server or email…



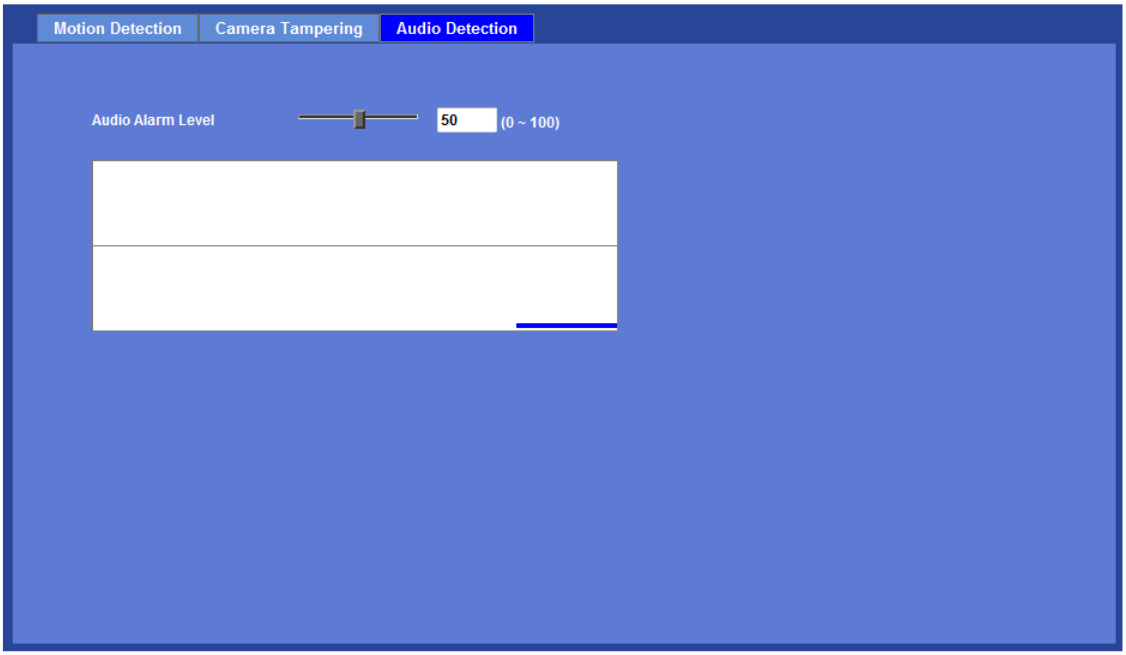
Minimum duration

Define the minimum triggered duration by camera tampering detection. The triggered duration less than target value will be ignored to filter false alarms.

Note that this function is not recommended for camera with PTZ/ePTZ actions.

Audio Detection

Audio detection alarm can be used as a complement to motion detection. Since audio detection can react to events in areas too dark for the video motion detection functionality to work properly. In addition, it can be used to detect activity in areas outside of the camera's view.



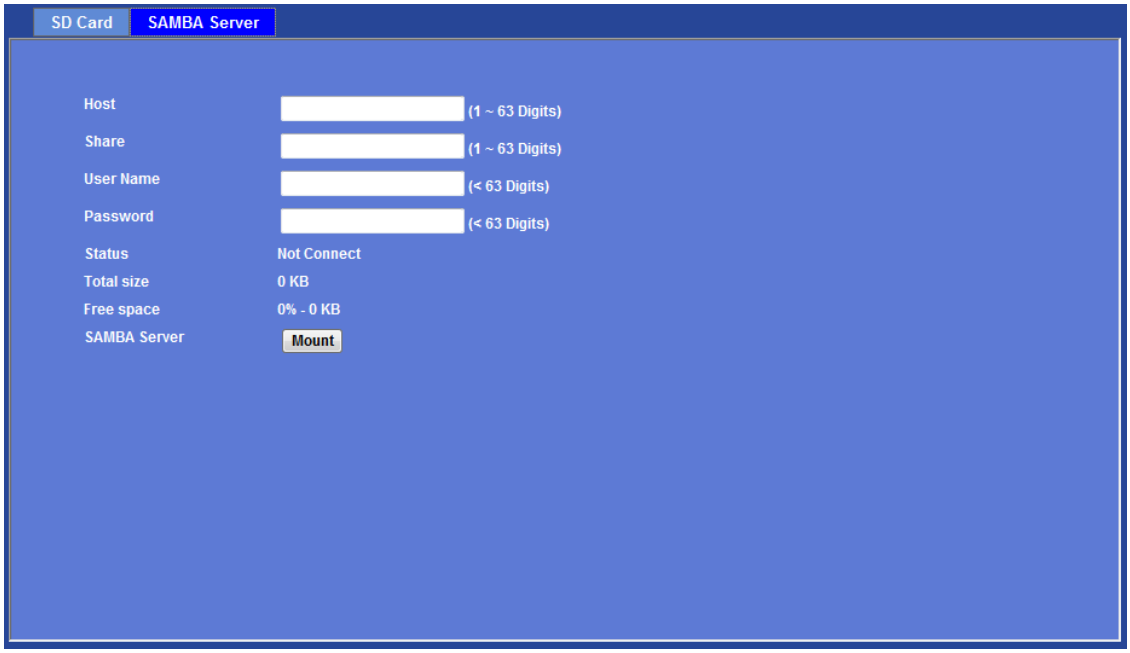
Audio Alarm Level

Define the threshold value of audio detection.

Storage: Status and Configuration of SAMBA Server

SAMBA Server

This page shows the status of SAMAB server. You may setup related parameters to manage the remote SAMBA server.



Host

Type the SAMBA server domain name or the IP address of the SMTP server.

Share

Type the share folder of remote SAMBA server which the camera will upload files to this space.

User name

Type the user name for the remote SAMBA server.

Password

Type the password for the remote SAMBA server.

Continuous Recording

The camera can continuously record video stream into files and save them to remote SAMBA serve as possible.

Note that there are various factors affecting the recording results, such as the camera's system loading, network condition, SD card performance, multiple client accessing, and so on. No guarantee will be given to "seamless recording" in the recorded video files.

Continuous Recording

Enable or disable this function.

Record File Type

Choose a video profile to record.

DISK

Save recorded files to remote SAMBA server.

Path

Define the folder path for the recorded files.

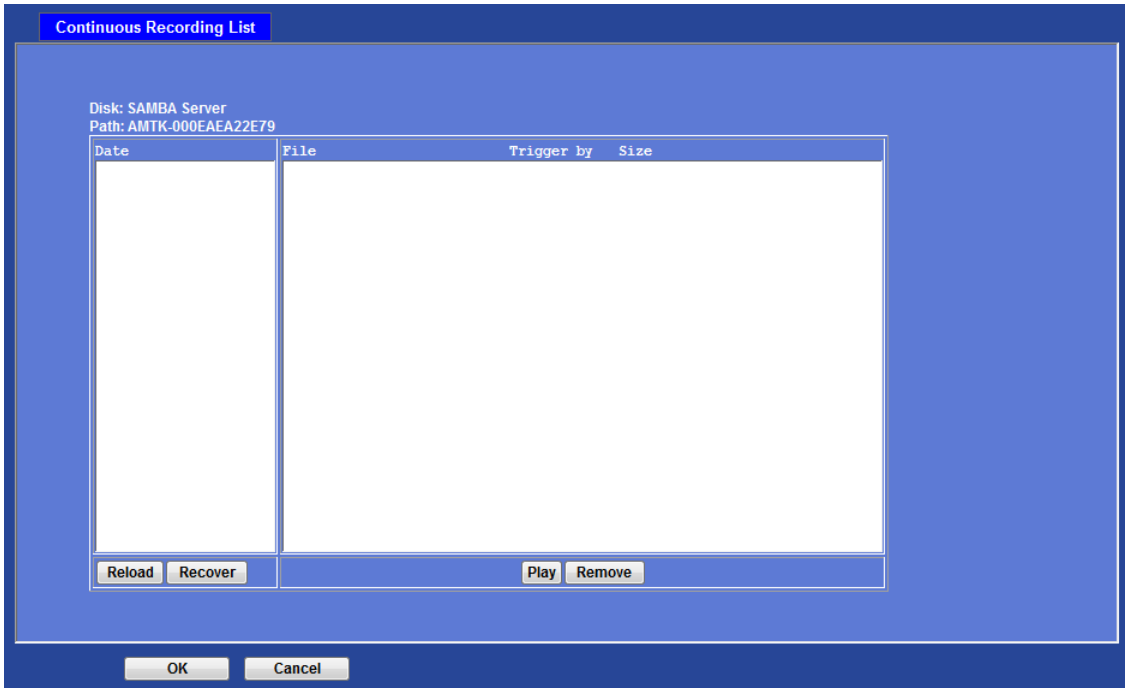
Restart

Be careful, click this button will delete all continuous files recorded in remote SAMBA server.

Recording List: Files list inside the SAMBA Server

Continuous Recording List

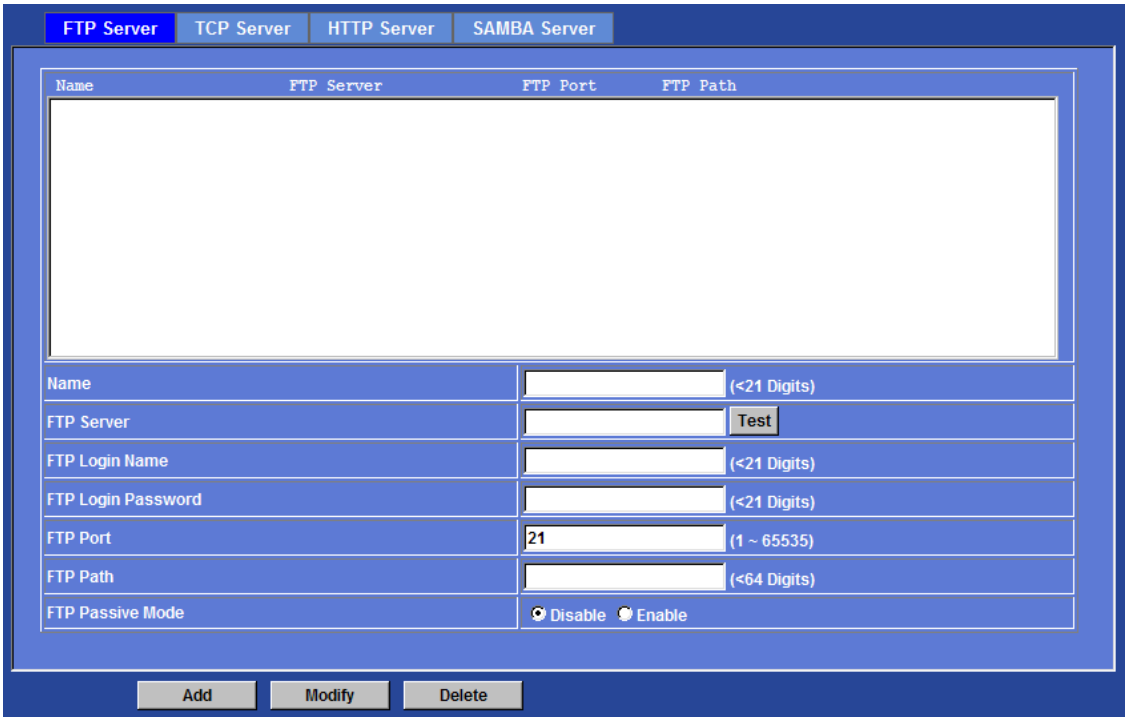
This page only shows the continuous recording files which stored in remote SAMBA server. User may play or delete the selected file.



Event Server: Setup FTP/TCP/HTTP/SAMBA Server Configuration

FTP Server

You may setup FTP parameters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server, it will need to configure parameters here and also add at least one event schedule to enable event triggering as SMTP.



Name

User can specify multiple FTP paths as wish. Therefore, user needs to specify a name for each FTP setting.

FTP Server

Type the server name or the IP address of the FTP server.

Test

Check the FTP server whether this account is available or not.

FTP Login name

Type the user name for the FTP server.

FTP Login Password

Type the password for the FTP server.

FTP Port

Set port number of FTP service.

FTP Path

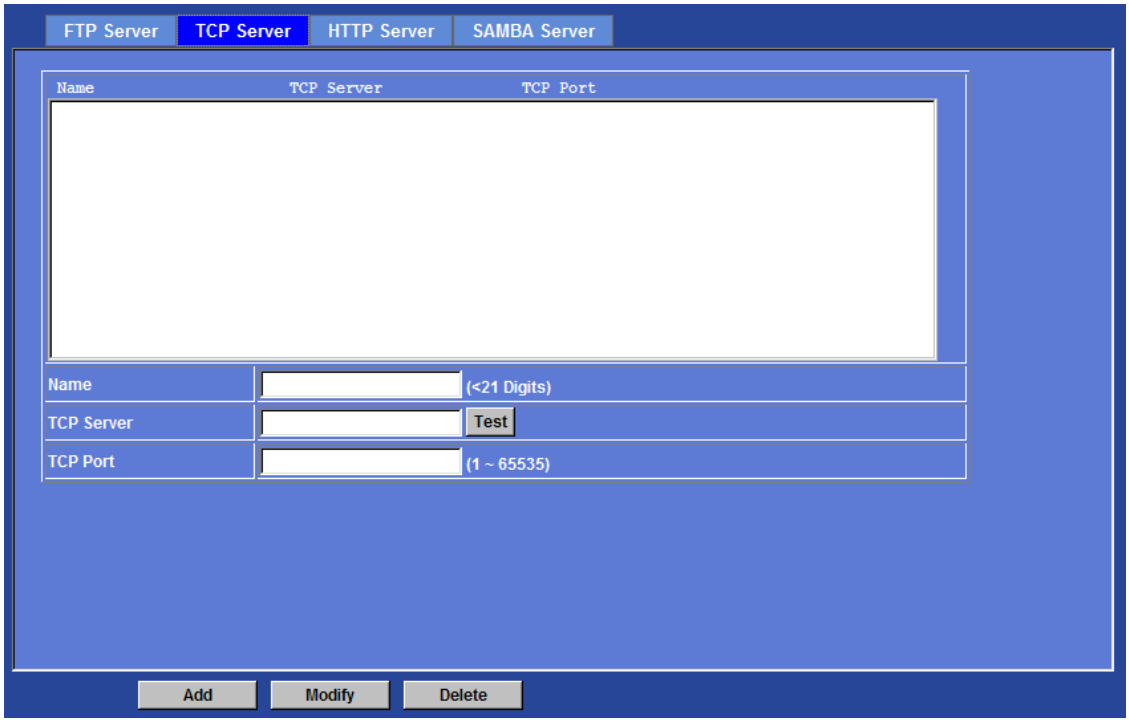
Set working directory path of FTP server.

FTP Passive Mode

Select passive or active mode connecting to FTP server.

TCP Server

In addition to send video file to FTP server, the device also can send event message to specified TCP server.



Name

User can specify multiple TCP servers as wish. Therefore, user needs to specify a name for each TCP server setting.

TCP Server

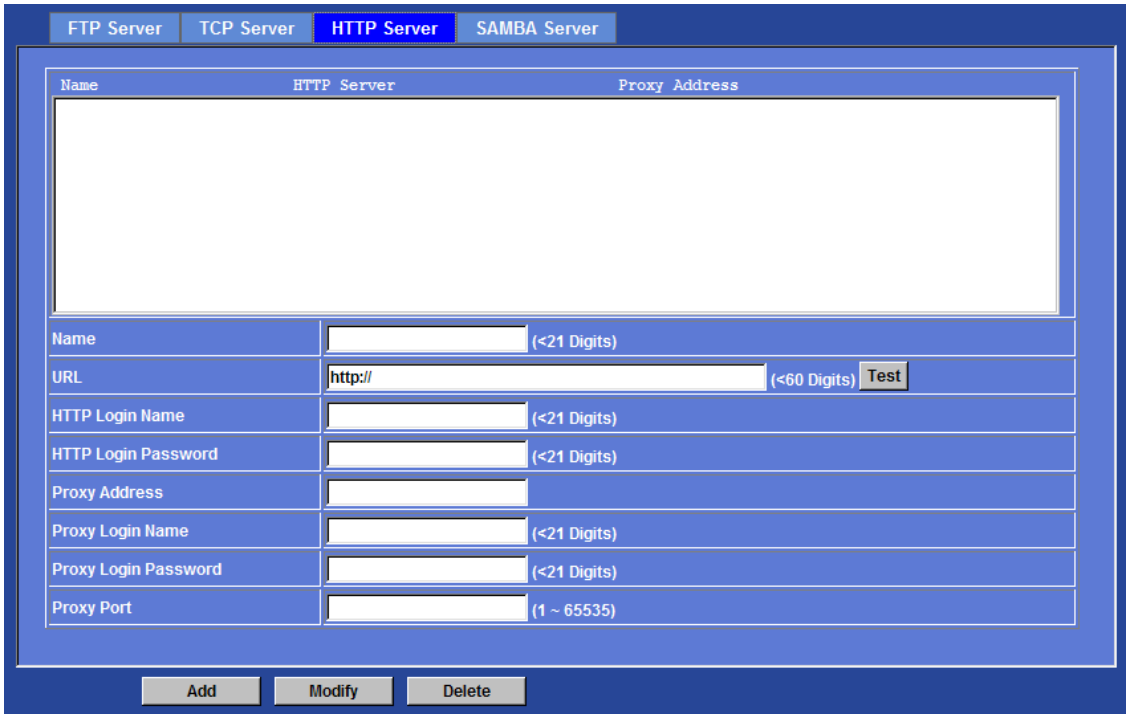
Type the server name or the IP address of the TCP server.

TCP Port

Set port number of TCP server.

HTTP Server

The device also can send event message to specified HTTP server.



Name

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

URL

Type the server name or the IP address of the HTTP server.

Test

Check the HTTP server whether it is available or not.

HTTP Login name

Type the user name for the HTTP server.

HTTP Login Password

Type the password for the HTTP server.

Proxy Address

Type the server name or the IP address of the HTTP Proxy.

Proxy Login name

Type the user name for the HTTP Proxy.

Proxy Login Password

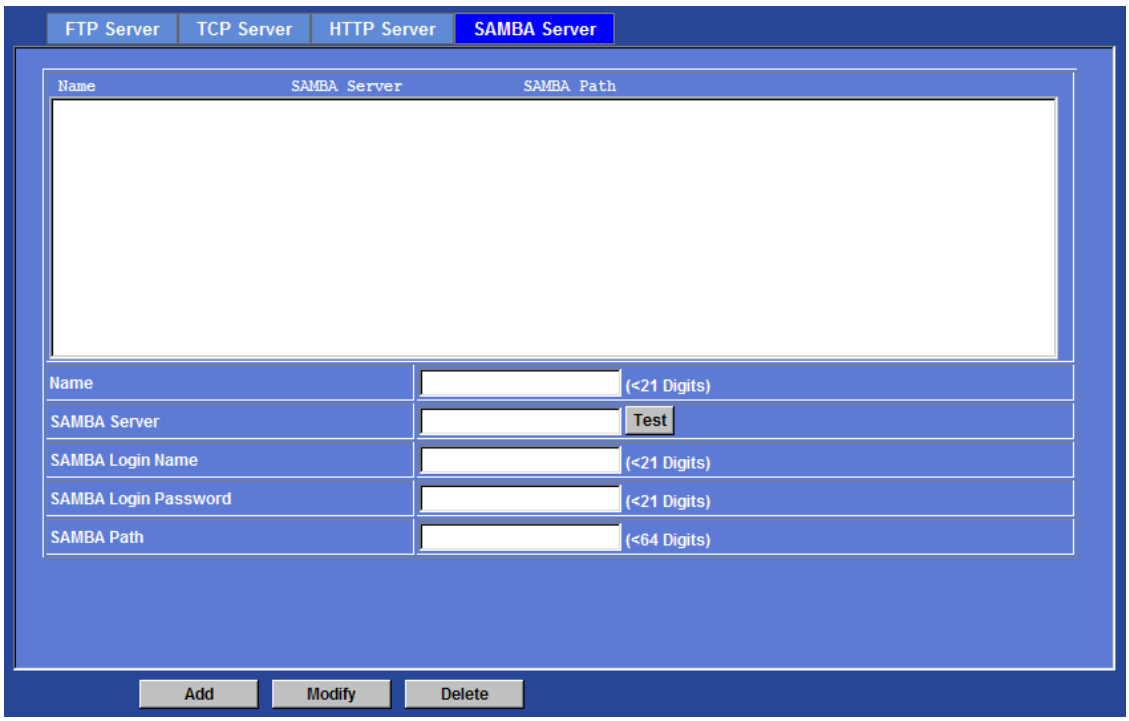
Type the password for the HTTP Proxy.

Proxy Port

Set port number of Proxy.

SAMBA Server

The device also can send event recording video files to specified SAMBA server.



Name

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

SAMBA Server

Type the server name or the IP address of the SAMBA server.

Test

Check the SAMBA server whether this account is available or not.

SAMBA Login name

Type the user name for the SAMBA server.

SAMBA Login Password

Type the password for the SAMBA server.

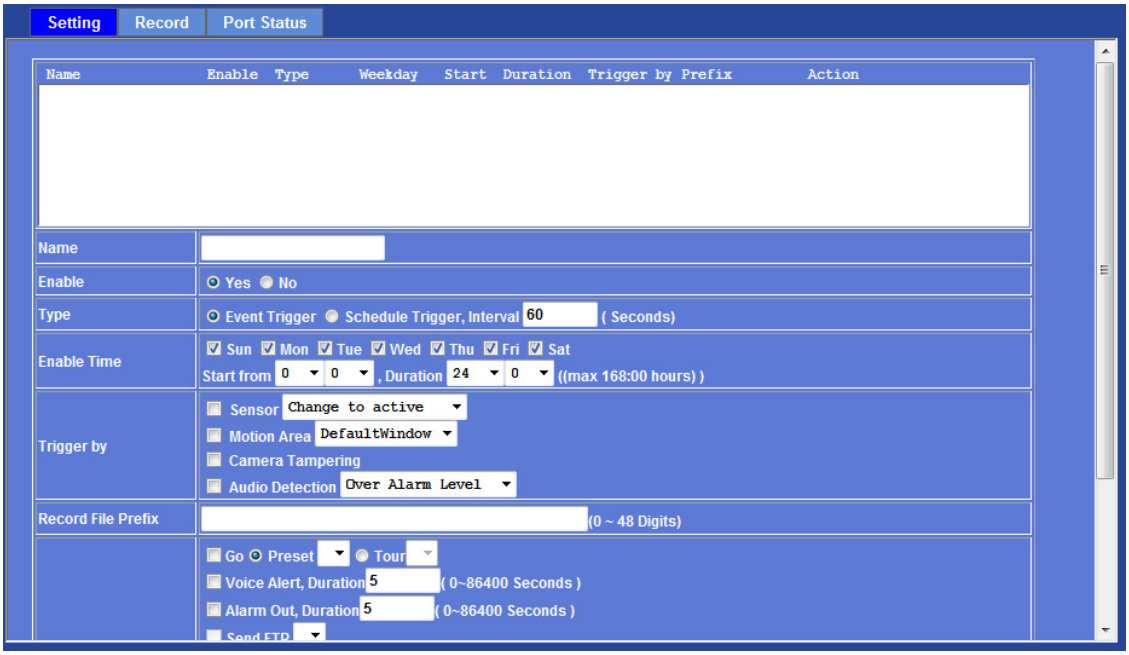
SAMBA Path

Set working directory path of SAMBA server.

Event Schedule: Configure the Event Schedule

Setting

This menu is used to specify the schedule of Event or Schedule Trigger and activate the some actions provided by this device. Where the Schedule Trigger will be activated by user-define interval without event happened.



Name

Name of the Event or Schedule.

Enable

Enable or disable this Event or Schedule.

Type

Event trigger or Schedule trigger.

Enable Time

Define the feasible time slot.

Trigger by

Select the triggered sources.

Action

Define the actions once event triggered.

Example 1

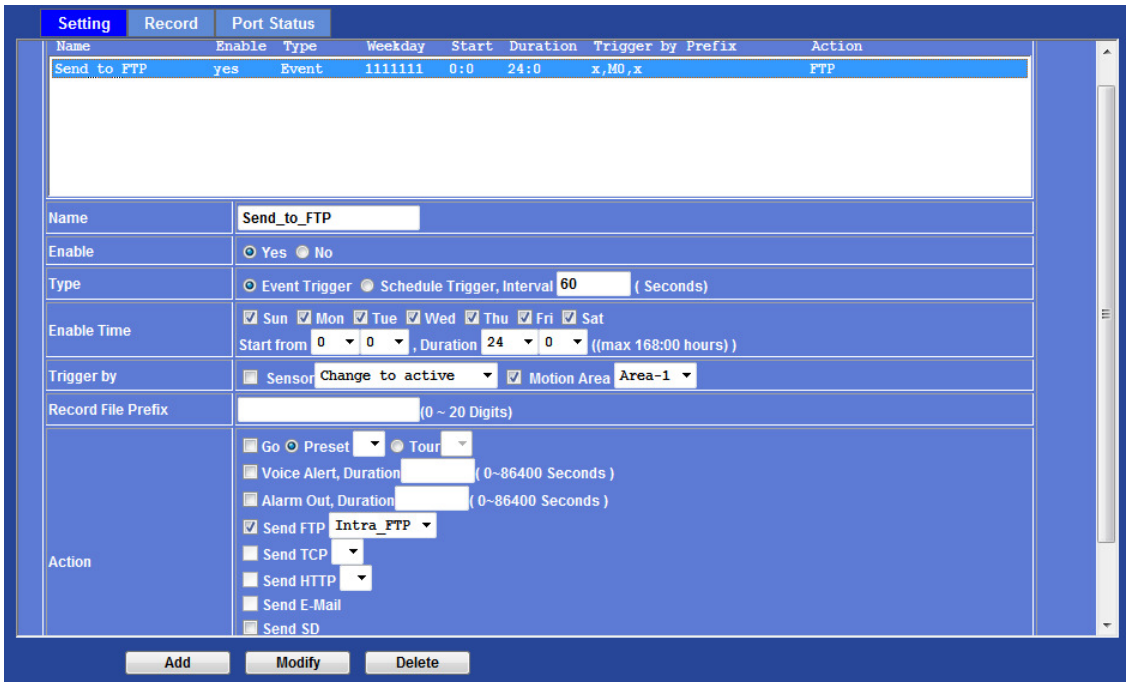
Send file to FTP server by motion triggered always:

9. Select event trigger

10. Enable time: start from 00:00 to 24:00 every day

11. Trigger by: Motion Area (Added in Object Detection page)

12. Action : Send FTP (Add in Event Server -> FTP Server page)



Example 2

Send file to E-Mail server by motion triggered from Friday 18:00 to Saturday 06:00

1. Select event trigger.

2. Enable time: start from Friday 18:00 and keep work in 12 hours, so it will stop on Saturday 06:00.

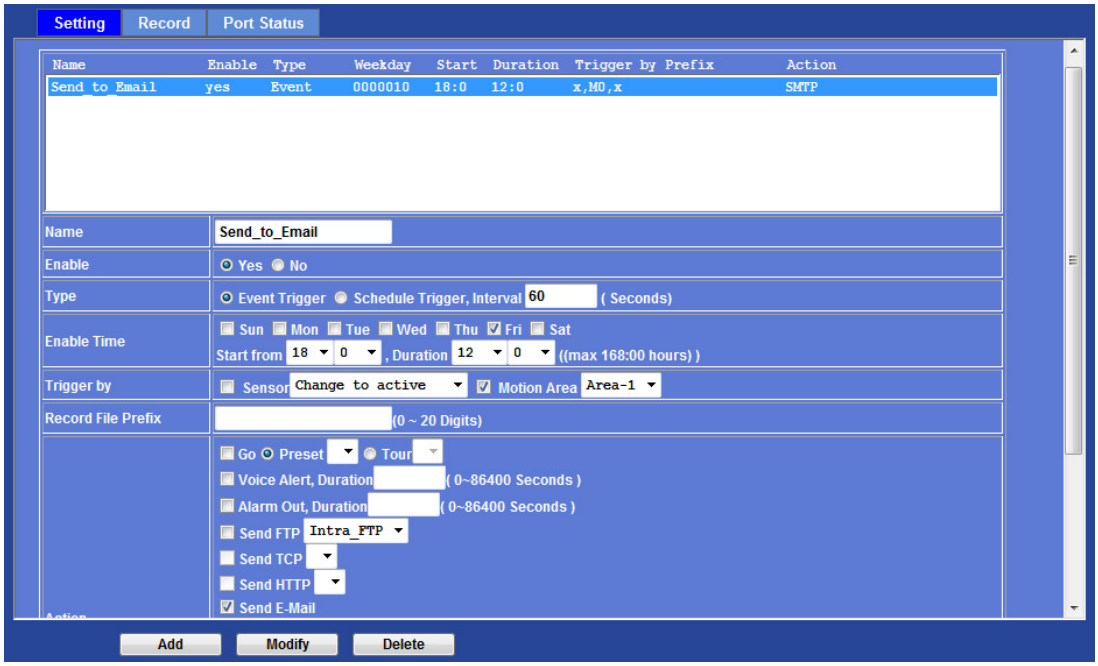
3. Trigger by : Motion Area (Added in Object Detection page)

4. Action : Send e-mail (Add in E-Mail page)

   a) To email address: You need to input the receiver email address.

   b) Subject: You could specify the email subject.

   c) Message: You could specify the email content.



Example 3

Enable Voice Alert every 10-minute during 18:00 to 24:00 from Monday to Friday.

1. Type: Select schedule trigger and interval is 10-minute.

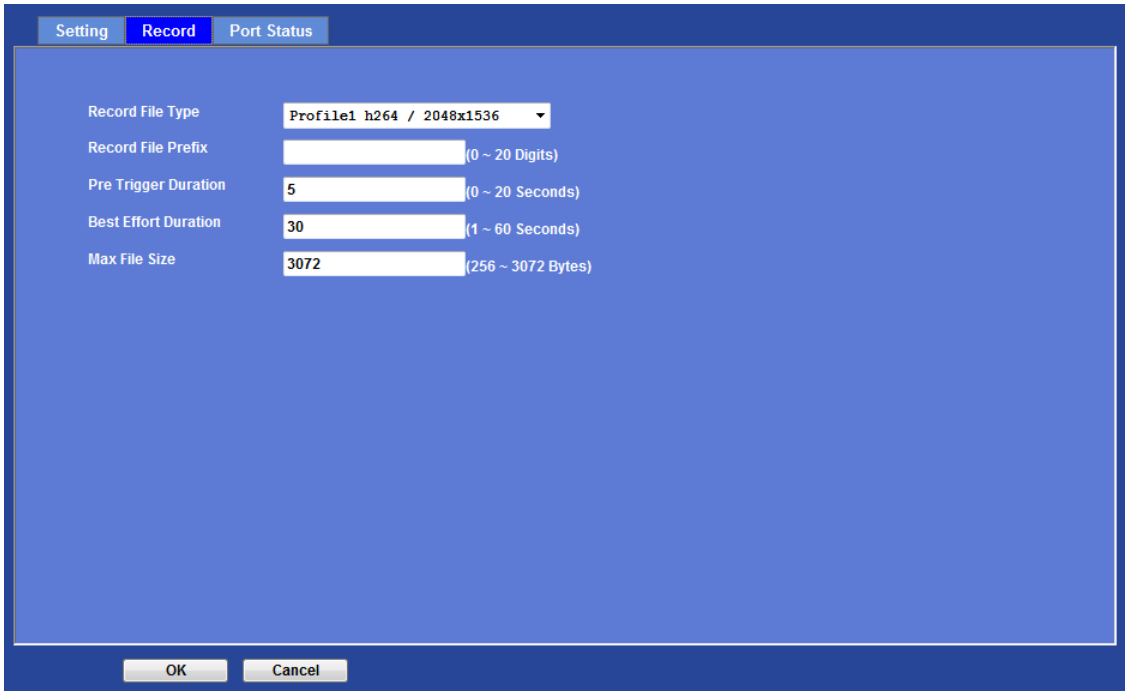
2. Enable time: Select Monday to Friday, and set start time from 18:00 and keep work in 6 hours.

3. Trigger by : You do not need to choose it, because this will be triggered every 10 minute

4. Action : Voice Alert

Record

User can choose the type of record file for event or schedule application.



Record File Type

Choose a profile to record.

Record File Prefix

Define the prefix of recorded filename.

Pre-Trigger Duration

Define the maximum duration of pre-alarm.

Best Effort Duration

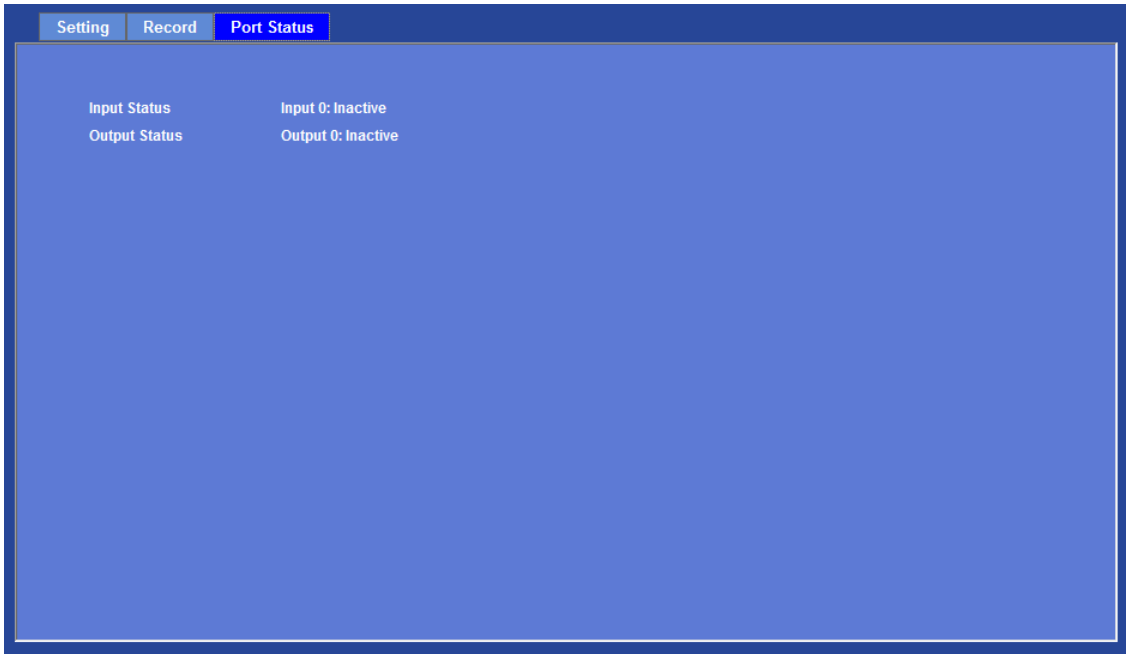
Define the best effort duration of post-alarm.

Max File Size

Define the maximum buffer size of record file.

Port Status

User can check the status of digital input and output (DIDO).



Input Status

Show either inactive or active.

Output Status

Show either inactive or active.

9. Appendix A: Alarm I/O Connector

Some features of the Camera can be activated by the external sensor that senses physical changes in the area Camera is monitoring. These changes can include intrusion detection or certain physical change in the monitored area. For examples, the external sensor can be a door switch or an infrared motion detector. These devices are customer provided, and are available from dealers who carry surveillance and security products. Electrically, they must be able to provide a momentary contact closure.

This Camera provides wires for general I/O terminal and RS485 interface as below:

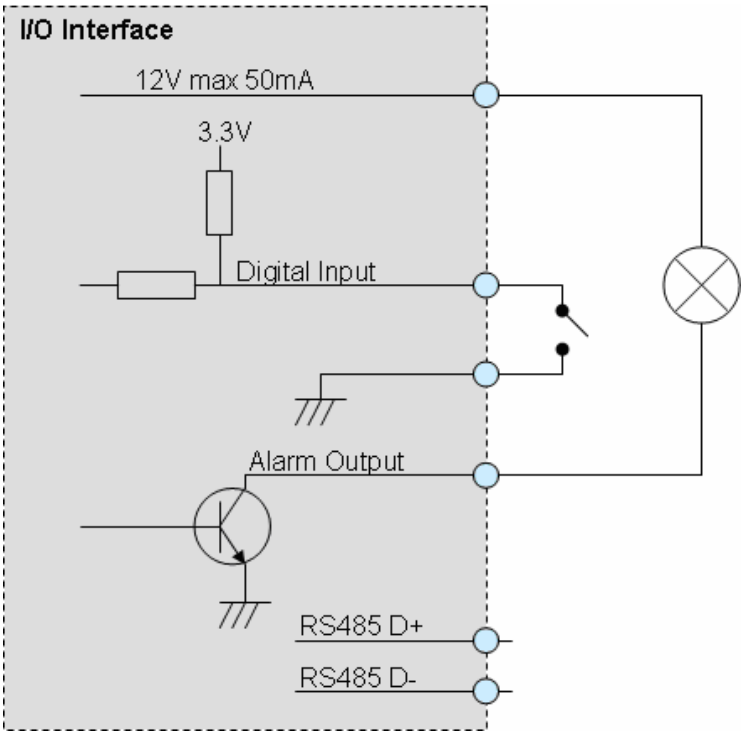
Cable for I/O connectors:

Name	Number	Function
12VDC	1	DC 12V (50mA maximum)
DI	2	Digital signal input
GND	3	GND
DO	4	Digital signal output
485+	5	RS485 data +
485-	6	RS485 data -

User can refer to the schematic below to make a proper connection between I/O connector and external sensor and output device.

Explanation of External I/O Circuit Diagram:

Appendix A: Alarm I/O Connector



CAUTION!

- THE LOW VOLTAGE/CURRENT CIRCUITS AND HIGH VOLTAGE/ CURRENT CIRCUITS ARE IN THE NETWORK CAMERA CIRCUIT. THE QUALIFIED ELECTRICIAN SHOULD DO THE WIRING NOT BY YOURSELF. INCORRECT WIRING COULD DAMAGE NETWORK CAMERA AND YOU MIGHT RECEIVE THE FATAL ELECTRIC SHOCK.

- THE EXTERNAL I/O IS NOT CAPABLE OF CONNECTING DIRECTLY TO DEVICES THAT REQUIRE LARGE AMOUNTS OF CURRENT. IN SOME CASES, A CUSTOM INTERFACE CIRCUIT (CUSTOMER PROVIDED) MAY HAVE TO BE USED. SERIOUS DAMAGE TO NETWORK CAMERA MAY RESULT IF A DEVICE IS CONNECTED TO THE EXTERNAL I/O THAT EXCEEDS ITS ELECTRICAL CAPABILITY.

10. Appendix B: Troubleshooting & Frequently Asked Questions

Question	Answer or Resolution
Features	
The video and audio codec is adopted in the device.	The device utilizes H.264, MPEG4 and MJPEG triple compression to providing high quality images. Where H.264 and MPEG4 are standards for video compression and JPEG is a standard for image compression. The audio codec is defined as G.711/G.726 for RTSP streaming.
The maximum number of users access the device simultaneously.	The maximum number of users is limited to 20. However, it also depends on the total bandwidth accessed to this device from clients. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on.
The device can be used outdoors or not.	The device is weatherproof.
Install this device	
Power LED does not light up.	• Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again. • If the problem is not solved, the device might be faulty. Contact your dealer for further help.
The network cabling is required for the device.	The device uses Category 5 or better UTP cable allowing 10 Base-T, 100 Base-TX, or 1000 Base-T networking.
The device will be installed and work if a firewall exists on the network.	If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.
The username and password for the first time or after factory default reset	Username = **admin** and Password = **admin**. Note that it's all case sensitivity.
Forgot the username and password	Follow the steps below. 1. Restore the factory default setting by pressing and holding down more than 5 seconds on the device. 2. Reconfigure the device.
Forgot the IP address of the device.	Check IP address of device by using the IPWizard II program or by UPnP discovery.
IP Wizard II program cannot find the device.	• Re-power the device if cannot find the unit within 1 minutes. • Do not connect device over a router. IPWizard II program cannot detect device over a router. • If IP address is not assigned to the PC which running IPWizard II program, then IPWizard II program cannot find device. Make sure that IP address is assigned to the PC properly. • Antivirus software on the PC might interfere with the setup program. Disable the firewall of the antivirus software during setting up this device. • Check the firewall setting of your PC or Notebook.

Appendix B: Troubleshooting & Frequently Asked Questions

Internet Explorer does not seem to work well with the device	Make sure that your Internet Explorer is version 8.0 or later. If you are experiencing problems, try upgrading to the latest version of Microsoft's Internet Explorer from the Microsoft webpage.
IPWizard II program fails to save the network parameters.	• Network may have trouble. Confirm the parameters and connections of the device.
UPnP NAT Traversal	
Cannot work with NAT router	• Maybe NAT router does not support UPnP function. Please check user's manual of router and turn on UPnP function. • Maybe UPnP function of NAT router is not compatible to the IP camera. Please contact your dealer to get the approval routers list.
Some IP cameras are working but others are failed	• Maybe too many IP cameras have been installed on the LAN, and then NAT router is out of resource to support more cameras. You could turn off and on NAT router to clear out of date information inside router.
Access this device	
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	• Maybe the IP Address of the Network Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. • May be due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. • Make sure the Internet connection and setting is ok. • Make sure enter the IP address of Internet Explorer is correct. If the Network Camera has a dynamic address, it may have changed since you last checked it. • Network congestion may prevent the web page appearing quickly. Wait for a while. The IP address and Subnet Mask of the PC and Network Camera must be in the same class of the private IP address on the LAN. • Make sure the http port used by the Network Camera, default=80, is forward to the Network Camera's private IP address. • The port number assigned in your Network Camera might not be available via Internet. Check your ISP for available port. • The proxy server may prevent you from connecting directly to the Network Camera, set up not to use the proxy server. • Confirm that Default Gateway address is correct. • The router needs Port Forwarding feature. Refer to your router's manual for details. • Packet Filtering of the router may prohibit access from an external network. Refer to your router's manual for details. • Access the Network Camera from the Internet with the global IP address of the router and port number of Network Camera. • Some routers reject the global IP address to access the Network Camera on the same LAN. Access with the private IP address and correct port number of Network Camera. • When you use DDNS, you need to set Default Gateway and DNS server address. • If it's not working after above procedure, reset Network Camera to default setting and installed it again. • If the problem is not solved, the Network Camera might be faulty. Contact your dealer for further help.
Image or video does not appear in the main page.	• The first time the PC connects to Network Camera, a pop-up Security Warning window will appear to download ActiveX Controls. When using Windows XP, or Vista, log on with an appropriate account that is authorized to install applications. • Network congestion may prevent the Image screen from appearing quickly. You may choose lower resolution to reduce the required bandwidth.
Check the device's ActiveX is	Go to C:\Windows\Downloaded Program Files and check to see if there is an

installed on your computer	entry for the file "**IPCamera Control**". The status column should show "Installed". If the file is not listed, make sure your Security Settings in Internet Explorer are configured properly and then try reloading the device's home page. Most likely, the ActiveX control did not download and install correctly. Check your Internet Explorer security settings and then close and restart Internet Explorer. Try to browse and log in again.
Internet Explorer displays the following message: "Your current security settings prohibit downloading ActiveX controls".	Setup the IE security settings or configure the individual settings to allow downloading and scripting of ActiveX controls.
The device work locally but not externally.	• Might be caused from the firewall protection. Check the Internet firewall with your system or network administrator. The firewall may need to have some settings changed in order for the device to be accessible outside your LAN. • Make sure that the device isn't conflicting with any other web server running on your LAN. • Check the configuration of the router settings allow the device to be accessed outside your local LAN. • Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly.
The unreadable characters are displayed.	Use the operating system of the selected language. Set the Encoding or the Character Set of the selected language on the Internet Explorer.
Frame rate is slower than the setting.	• The traffic of the network and the object of the image affect the frame rate. The network congestion causes frame rate slower than the setting. • Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly. • Ethernet switching hub can smooth the frame rate.
Blank screen or very slow video when audio is enabled.	• Your connection to the device does not have enough bandwidth to support a higher frame rate for the streamed image size. Try reducing the video streaming size to 160x120 or 320x240 and/or disabling audio. • Audio will consume 32 kbps. Disable audio to improve video. Your Internet connection may not have enough bandwidth to support streaming audio from the device.
Image Transfer on e-mail or FTP does not work.	• Default Gateway and DNS server address should be set up correctly. • If FTP does not work properly, ask your ISP or network administrator about the transferring mode of FTP server.
Pan/Tilt does not work. (including Click to Center and Preset Positioning)	• Click [Refresh] on the Internet Explorer when the communication stops with the device. The image will refresh. • Other clients may be operating Pan/Tilt. • Pan/Tilt operation has reached the end of corner.
Pan/Tilt does not work smoothly.	There may be a slight delay when you are using the Pan/Tilt feature in conjunction with streaming audio and video. If you find that there is a significant delay while panning or tilting the camera, try disabling the audio streaming and/or reducing the video streaming size.
Video quality of the device	
The focus on the Camera is bad.	• The lens is dirty or dust is attached. Fingerprints, dust, stain, etc. on the lens can degrade the image quality.
The color of the image is poor or strange.	• Adjust White Balance. • To insure the images you are viewing are the best they can be, set the Display property setting (color quality) to 16bit at least and 24 bit or higher if possible within your computer. •The configuration on the device image display is incorrect. You need to adjust the image related parameters such as brightness, contrast, hue and sharpness properly.
Image flickers.	• Wrong power line frequency makes images flicker. Make sure the 50 or 60Hz format of your device. • If the object is dark, the image will flicker. Make the condition around the Camera brighter.
Noisy images occur.	The video images might be noisy if the device is located in a very low light environment. Make the condition around the camera brighter or turn the IR LED on.

Appendix B: Troubleshooting & Frequently Asked Questions

Miscellaneous	
Cannot play the recorded AVI file	Have installed Microsoft®'s DirectX 9.0 or later and use the Windows Media Player 11.0 or later to play the AVI files recorded by the Device. In addition media player, VLC is another option to play AVI file.

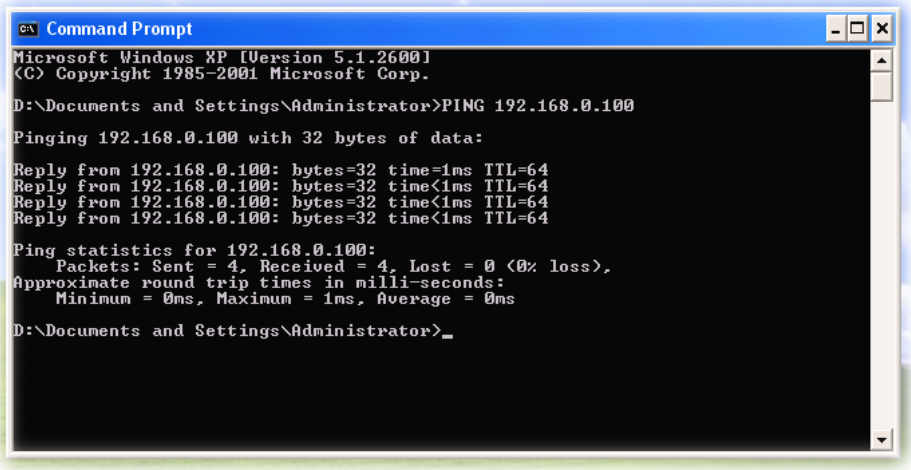
11. Appendix C: PING IP Address

The PING (stands for Packet Internet Groper) command is used to detect whether a specific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm the device installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of the device, utilize the PING command as follows:

- Launch a Command Prompt.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the device. For example, ping 192.168.0.100

The replies, as illustrated below, will provide an explanation to the problem.


Command Prompt
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
D:\Documents and Settings\Administrator>PING 192.168.0.100
Pinging 192.168.0.100 with 32 bytes of data:
Reply from 192.168.0.100: bytes=32 time=1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64
Ping statistics for 192.168.0.100:
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
Minimum = 0ms, Maximum = 1ms, Average = 0ms
D:\Documents and Settings\Administrator>

If you want to detect any other devices conflicts with the IP address of Network Camera, also can utilize the PING command but you must disconnect the Camera from the network first.

12. Appendix D: Bandwidth Estimation

The frame rate of video transmitted from the device depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements from your device.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast motion will produce higher bit rate vice versa. Actual results generated by the device may be varying.

Bandwidth Estimation for 720P Camera

Image Resolution	Rate Control	Average bit rate for H.264 mode
720 x 576	EVBR / Max Bit rate 2048kbps	384kbps~2048kbps @ 60fps
1280 x 720	EVBR / Max Bit rate 4096kbps	768kbps~4096kbps @ 60fps

Bandwidth Estimation for D1 Camera

Image Resolution	Rate Control	Average bit rate for H.264 mode
320 x 240	EVBR / Max Bit rate 512kbps	192kbps~512kbps @ 30fps
720 x 576	EVBR / Max Bit rate 2048kbps	384kbps~2048kbps @ 30fps

Note: Audio streaming also takes bandwidth around 32kbps or 64kbps. Some xDSL/Cable modem upload speeds could not even reach up to 128 kbps. Thus, you may not be able to receive good quality video while also streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.

13. Appendix E: Specifications

Camera	720P IR Bullet Network Camera
Image Device	Sony Exmor image sensor
Effective Pixels	1280 x 720 pixels
Lens	Vari-focal lens: f 3.3-12mm with auto Iris and ICR
IP Module	
Video	
Video Encoder	H.264, MPEG4 and Motion JPEG simultaneously (Tri-encoders)
Video Profile	12 profiles simultaneously
Frame Rate	Up to 60fps in all resolutions
Image Setting	AE, AWB 3D Noise reduction Digital WDR Color, brightness, sharpness, contrast, Hue Mirror/Flip Privacy Masks Text, time and date overlay Overlay image on video
Streaming	Simultaneously multi-profile streaming Streaming over UDP, TCP, HTTP, or HTTPS M-JPEG streaming over HTTP (server push) Controllable frame rate and bandwidth Constant and variable bit rate (MPEG4 / H.264) ROI
Audio	
Audio Encoder	RTSP: G.711 64kbps, G.726 32kbps
Audio Streaming	One-way or two-way
Microphone	External microphone input
Audio Output	Adjustable audio gain
Network	
Supported Protocols	IPv4, IPv6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, Samba, ICMP, SNMP
Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log
Users	20 simultaneous unicast users
Ethernet	10Base-T/100Base-TX/1000Base-T auto negotiation
System Integration	
Application Programming Interface	ONVIF Open API for software integration SDK
Alarm Triggers	Intelligent video motion detection Camera tampering Audio detection Digital input
Motion Detection	10-zone video motion detection with included or excluded options
Alarm Events	File upload via FTP, SAMBA,or email

Appendix E: Specifications

	Notification via email, HTTP, and TCP External output activation Audio alerting output
Video Buffer	Pre- and post- alarm buffering
General	
RAM	256MB
ROM	16MB
Power Supply	12V DC external power adapter
PoE	IEEE 802.3af, class 3
Power Consumption	10W (12VDC)
Connectors	RJ-45 for Gigabit Ethernet DC/AC power jack 1 alarm input and 1 output RS485 External MIC input Audio out Composite video out (BNC type) Factory default reset
Indication LED	Green and orange LEDs
Illumination LED	IR LEDs x 24pcs
Operating Temperature	-10℃ to 50℃
Operating Humidity	20% ~ 80% (non-condensing)
Dimension	HxWxD: TBD
Viewing System	
OS	Windows® XP, Vista, 7
Browser	IE 8.0 or later, Firefox 2.0 or later, Safari
Software	
Search & Installation	IPWizard II

Camera	**SVGA/D1 IR Bullet Network Camera**
Image Device	Sony Exmor image sensor
Effective Pixels	800 x 600 pixels
Lens	Vari-focal lens: f 3.3-12mm with auto Iris and ICR
IP Module	
Video	
Video Encoder	H.264, MPEG4 and Motion JPEG simultaneously (Tri-encoders)
Video Profile	12 profiles simultaneously
Frame Rate	Up to 30fps in all resolutions
Image Setting	AE, AWB 3D Noise reduction Digital WDR Color, brightness, sharpness, contrast, Hue Mirror/Flip Privacy Masks Text, time and date overlay Overlay image on video
Streaming	Simultaneously multi-profile streaming Streaming over UDP, TCP, HTTP, or HTTPS M-JPEG streaming over HTTP (server push) Controllable frame rate and bandwidth Constant and variable bit rate (MPEG4 / H.264) ROI
Audio	
Audio Encoder	RTSP: G.711 64kbps, G.726 32kbps
Audio Streaming	One-way or two-way
Microphone	External microphone input
Audio Output	Adjustable audio gain
Network	

Supported Protocols	IPv4, IPv6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, Samba, ICMP, SNMP
Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log
Users	8 simultaneous unicast users
Ethernet	10Base-T/100Base-TX/1000Base-T auto negotiation
System Integration	
Application Programming Interface	ONVIF Open API for software integration SDK
Alarm Triggers	Intelligent video motion detection Camera tampering Audio detection Digital input
Motion Detection	10-zone video motion detection with included or excluded options
Alarm Events	File upload via FTP, SAMBA,or email Notification via email, HTTP, and TCP External output activation Audio alerting output
Video Buffer	Pre- and post- alarm buffering
General	
RAM	256MB
ROM	16MB
Power Supply	12V DC external power adapter
PoE	IEEE 802.3af, class 3
Power Consumption	10W (12VDC)
Connectors	RJ-45 for Gigabit Ethernet DC/AC power jack 1 alarm input and 1 output RS485 External MIC input Audio out Composite video out (BNC type) Factory default reset
Indication LED	Green and orange LEDs
Illumination LED	IR LEDs x 24pcs
Operating Temperature	-10℃ to 50℃
Operating Humidity	20% ~ 80% (non-condensing)
Dimension	HxWxD: TBD
Viewing System	
OS	Windows® XP, Vista, 7, 8
Browser	IE 8.0 or later, Firefox 2.0 or later, Safari
Software	
Search & Installation	IPWizard II

14. Appendix F: Configure Port Forwarding Manually

The device can be used with a router. If the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. This device supports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the device with a router on your network is an easy 3–step procedure as following:

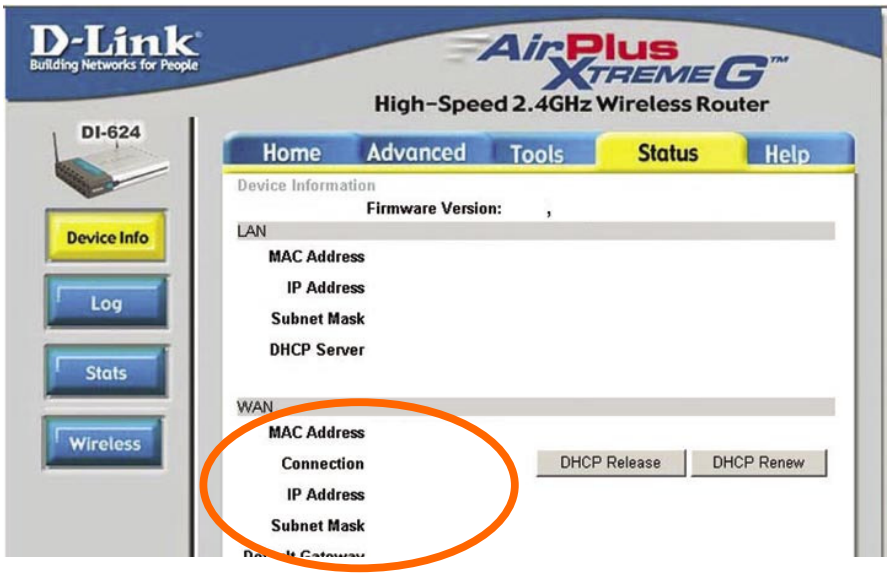
1. Assign a local/fixed IP address to your device

The device must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the device with a fixed IP address, for example, *192.168.0.100*.

2. Access the Router with Your Web browser

The following steps generally apply to any router that you have on your network. The D-Link DI-624 is used as an example to clarify the configuration process. Configure the initial settings of the router by following the steps outlined in the router's **Quick Installation Guide**

If you have cable or DSL service, you will most likely have a dynamically assigned WAN IP Address. 'Dynamic' means that your router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN information for your router. As shown on the following page the WAN IP Address will be listed. This will be the address that you will need to type in your web browser to view your camera over the Internet. Be sure to uncheck the **Reset IP address at next boot** button at the top of the screen after modifying the IP address. Failure to do so will reset the IP address when you restart your computer.



Your WAN IP Address will be listed here.

Note: Because a dynamic WAN IP can change from time to time depending on your ISP, you may want to obtain a Static IP address from your ISP. A Static IP address is a fixed IP address that will not change over time and will be more convenient for you to use to access your camera from a remote location. If you could not get a Static IP address from your ISP, the DIPS™ or DDNS is a solution alternatively

3. Open/set Virtual Server Ports to enable remote image viewing

The firewall security features built into the router and most routers prevent users from accessing the video from the device over the Internet. The router connects to the Internet over a series of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Server ports used by the camera must be opened through the router for remote access to your camera. Virtual Server is accessed by clicking on the **Advanced** tab of the router screen.

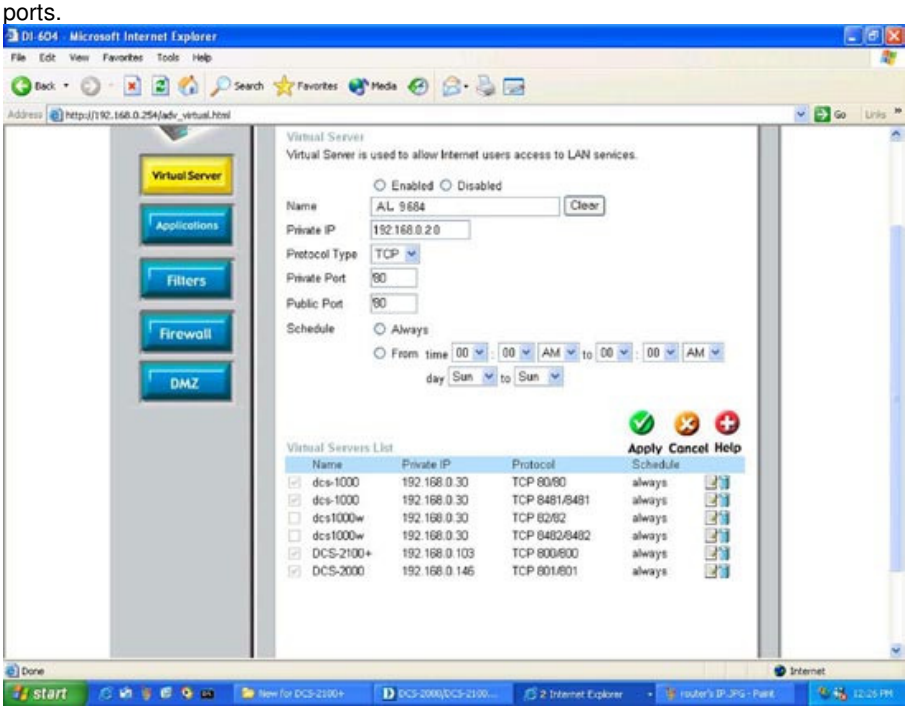
Follow these steps to configure your router's Virtual Server settings

- Click Enabled.
- Enter a unique name for each entry.
- Select Both under Protocol Type (TCP and UDP)
- Enter your camera's local IP Address (e.g., 192.168.0.100, for example) in the Private IP field.
- If you are using the default camera port settings, enter 80 into the Public and Private Port section, click Apply.
- Scheduling should be set to Always so that the camera images can be accessed at any time.

A check mark appearing before the entry name will indicate that the ports are enabled.

Appendix F: Configure Port Forwarding Manually

Important: Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for specific instructions on how to open ports.



Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

By now, you have finished your entire PC configuration for this device

15. Appendix G: Power Line Frequency

COUNTRY	VOLTAGE	FREQUENCY	COMMENTS
Argentina	220V	50 Hz	*Neutral and line wires are reversed from that used in Australia and elsewhere.
Australia	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though *nominal* voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
Austria	230V	50 Hz	
Brazil	110/220V*	60 Hz	*127V found in states of Bahia, Paraná (including Curitiba), Rio de Janeiro, Sao Paulo and Minas Gerais (though 220V may be found in some hotels). Other areas are 220V only, with the exception of Fortaleza (240V).
Canada	120V	60 Hz	
China, People's Republic of	220V	50 Hz	
Finland	230V	50 Hz	
France	230V	50 Hz	
Germany	230V	50 Hz	
Hong Kong	220V*	50 Hz	
India	230V	50 Hz	
Italy	230V	50 Hz	
Japan	100V	50/60 Hz*	*Eastern Japan 50 Hz (Tokyo, Kawasaki, Sapporo, Yokohama, and Sendai); Western Japan 60 Hz (Osaka, Kyoto, Nagoya, Hiroshima)
Malaysia	240V	50 Hz	
Netherlands	230V	50 Hz	
Portugal	230V	50 Hz	
Spain	230V	50 Hz	
Sweden	230V	50 Hz	
Switzerland	230V	50 Hz	
Taiwan	110V	60 Hz	
Thailand	220V	50 Hz	
United Kingdom	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though *nominal* voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
United States of America	120V	60 Hz	

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